



MOBILE COMMUNITY RESPONSE PROGRAM UPDATE

August 2023- January 2024

Stockton City Council Meeting
March 12, 2024
Agenda Item #15.1

MOBILE COMM UNITY RESPONSE

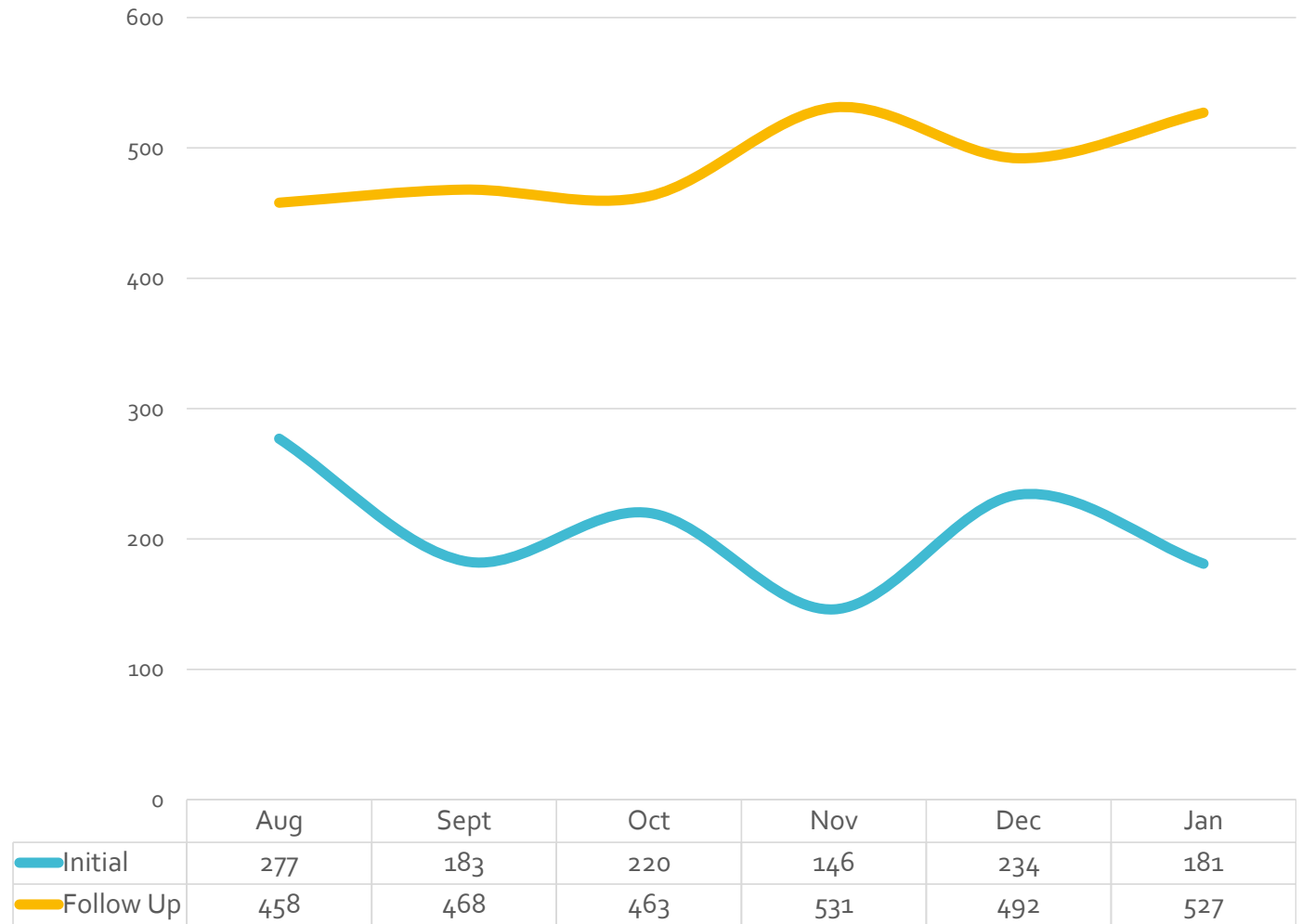
AGENDA

- Incoming and Follow-up calls over time
- Origin of Calls
- Demographics of Persons in Need
- MCRT Response to Calls
- Clinical Resolutions and Outcomes
- Case Studies

Calls Over Time

Aug '23 – Jan '24

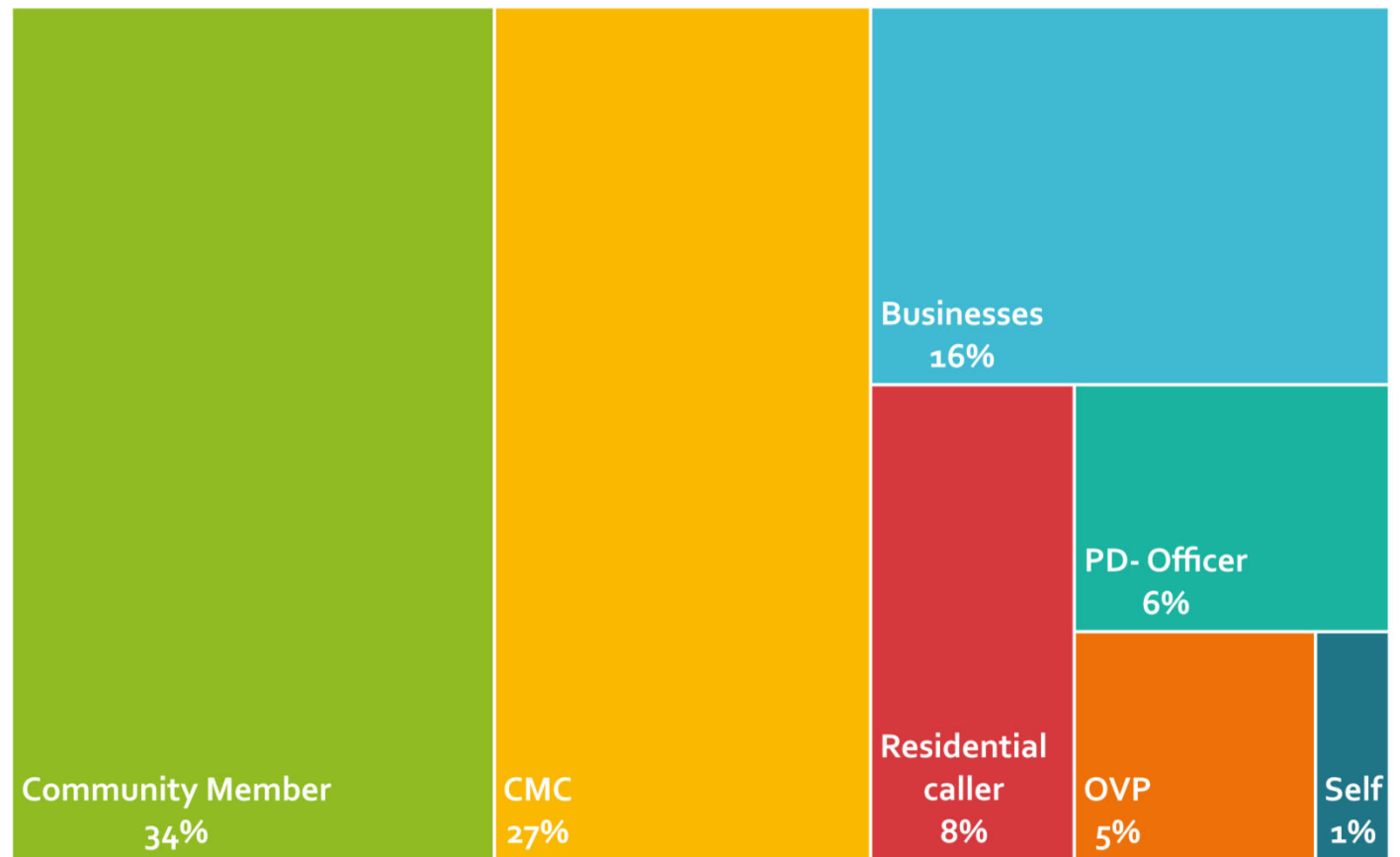
- 4,250 total calls
- Average of 2-3 follow-up calls to each initial call each month.



Origin of Calls

Aug '23 – Jan '24

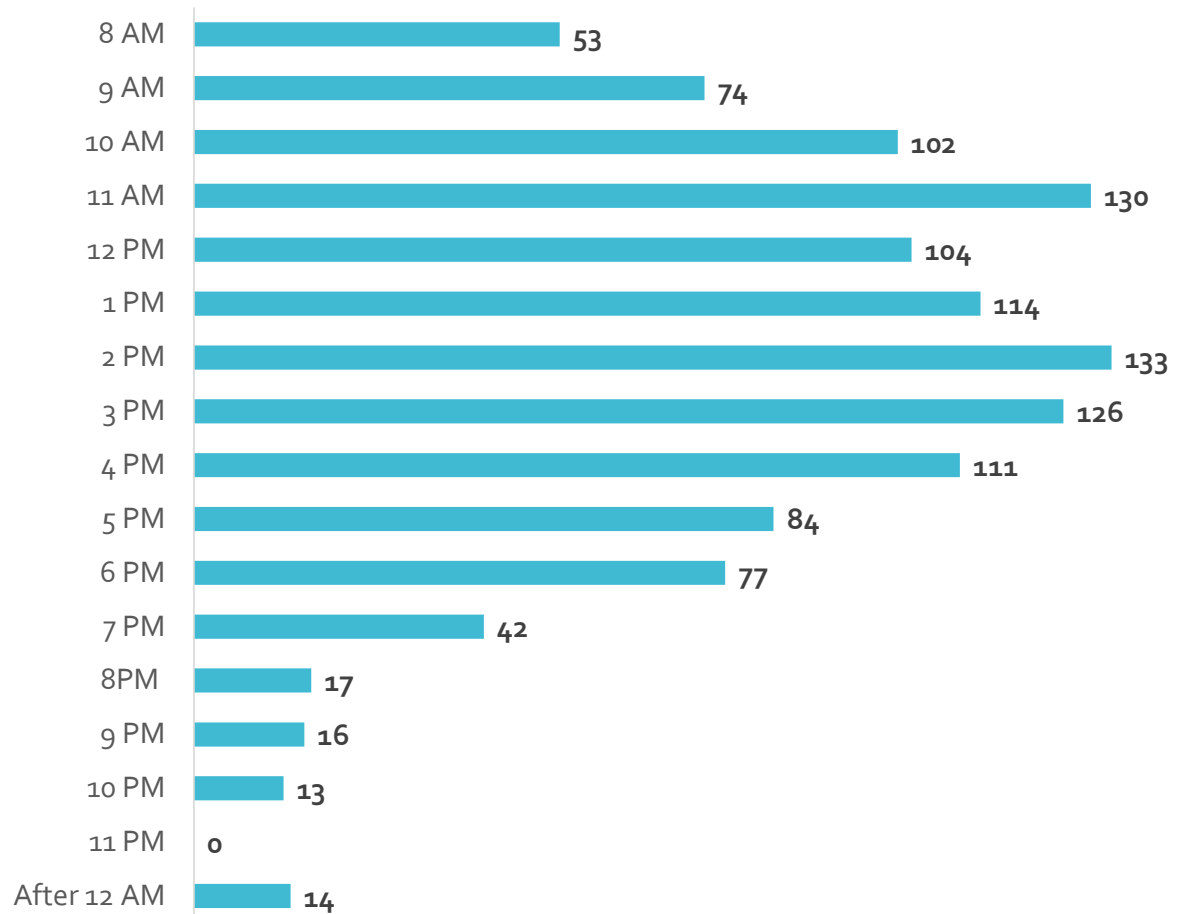
- 1,074 of 1,241 initial calls had referral type data available
- A third of initial calls came from community members.



Call Times

August '23 – January '24

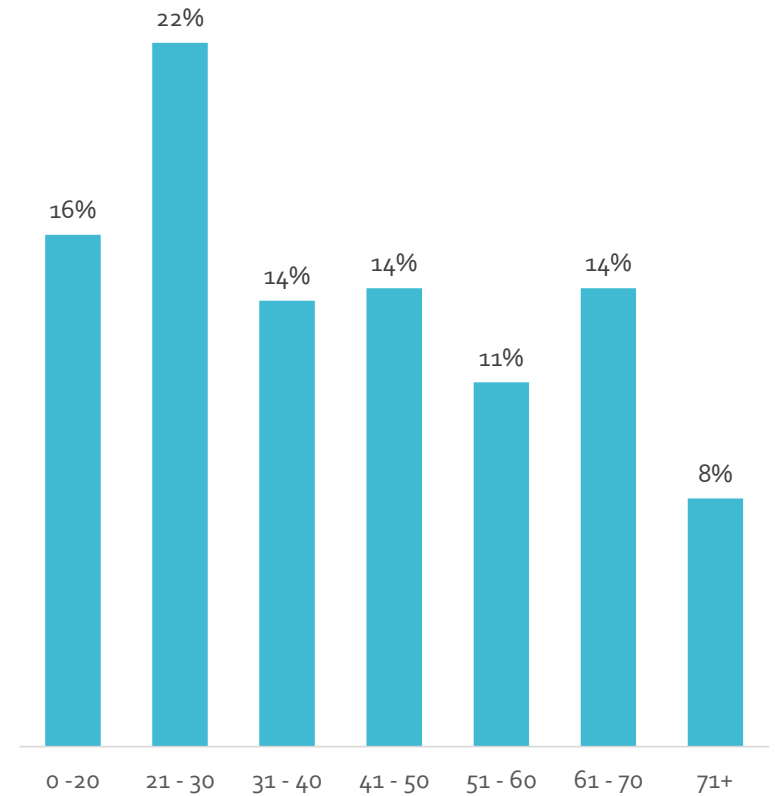
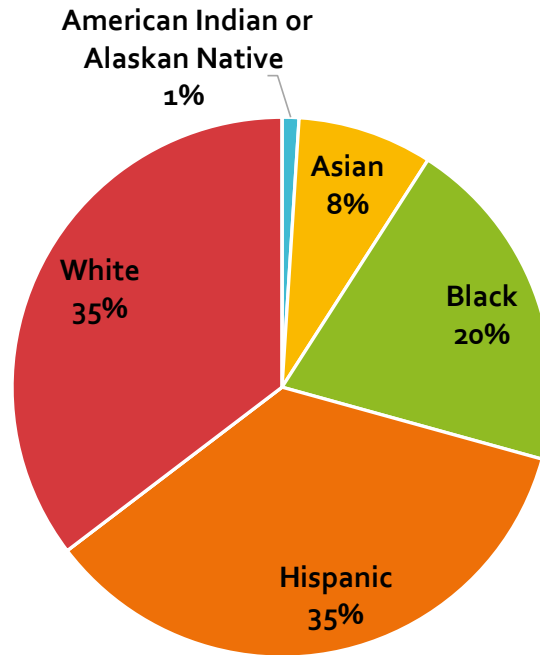
- Call time information available for 1,210 of 1,241 initial calls
- 1,150 out of 1,210 initial incoming calls occurred from 8am-7pm (95%)
- Very few calls came in after 8pm



Race/Ethnicity & Age

Aug '23 – Jan '24

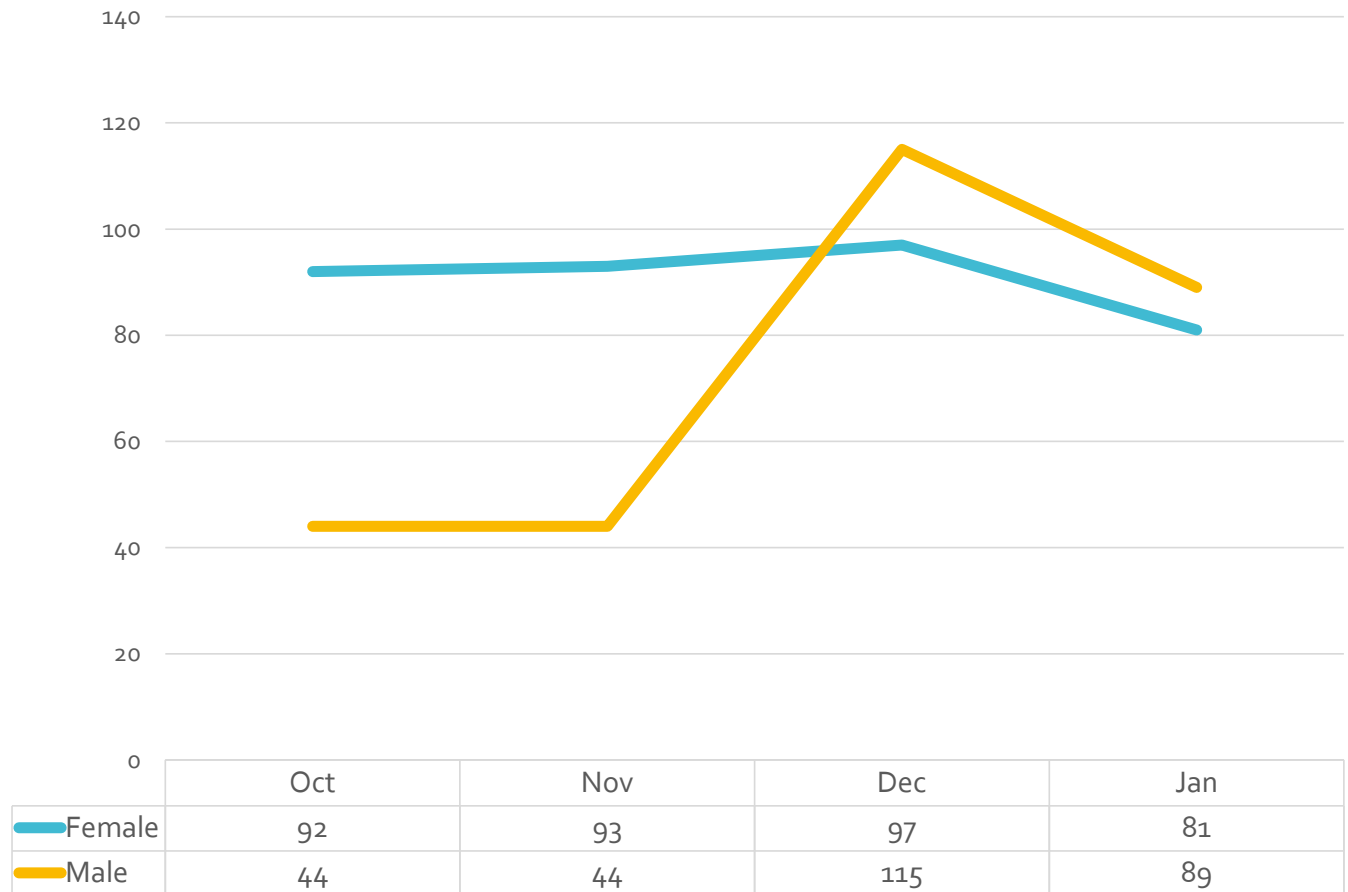
- Race/ethnicity info available for 955 of 1,241 initial calls
- DOB available for 1,021 of 1,241 initial calls



Gender

Oct '23 – Jan '24

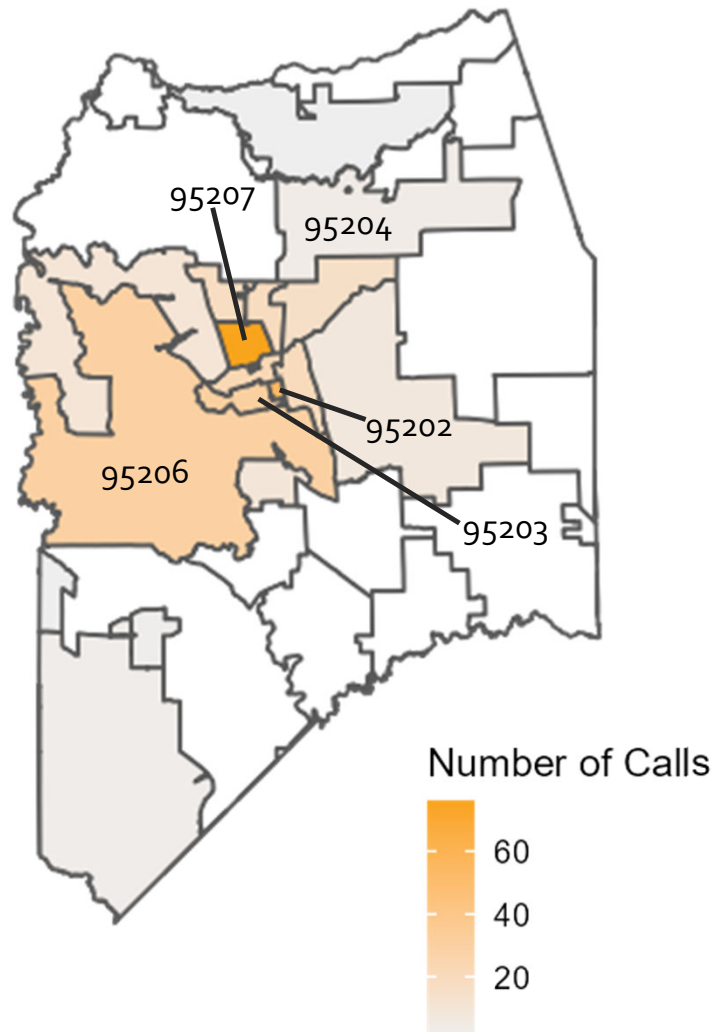
- CMC began collecting gender info October 2023
- Available for 657 initial calls



MCRT Mobile Response by Zip Code

Aug '23 – Jan '24

- 407 calls had a mobile team response.
- 332 had available zip code information.

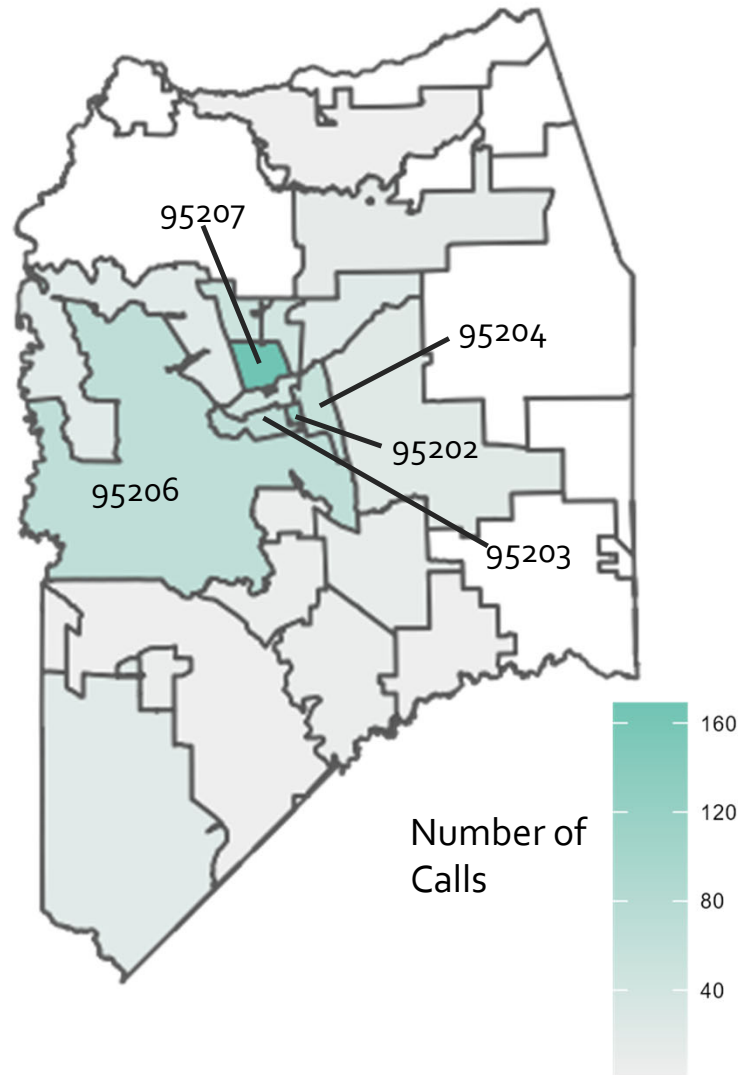


Zip Code	Count	Percent
95207	76	23%
95202	54	16%
95203	31	9%
95206	30	9%
95204	23	7%
95205	20	6%
95210	19	6%
95209	18	5%
95212	16	5%
95219	10	3%
95231	9	3%
95215	8	2%
95213	5	3%
95240	4	1%

MCRT Phone De-Escalation by Zip Code

Aug '23 – Jan '24

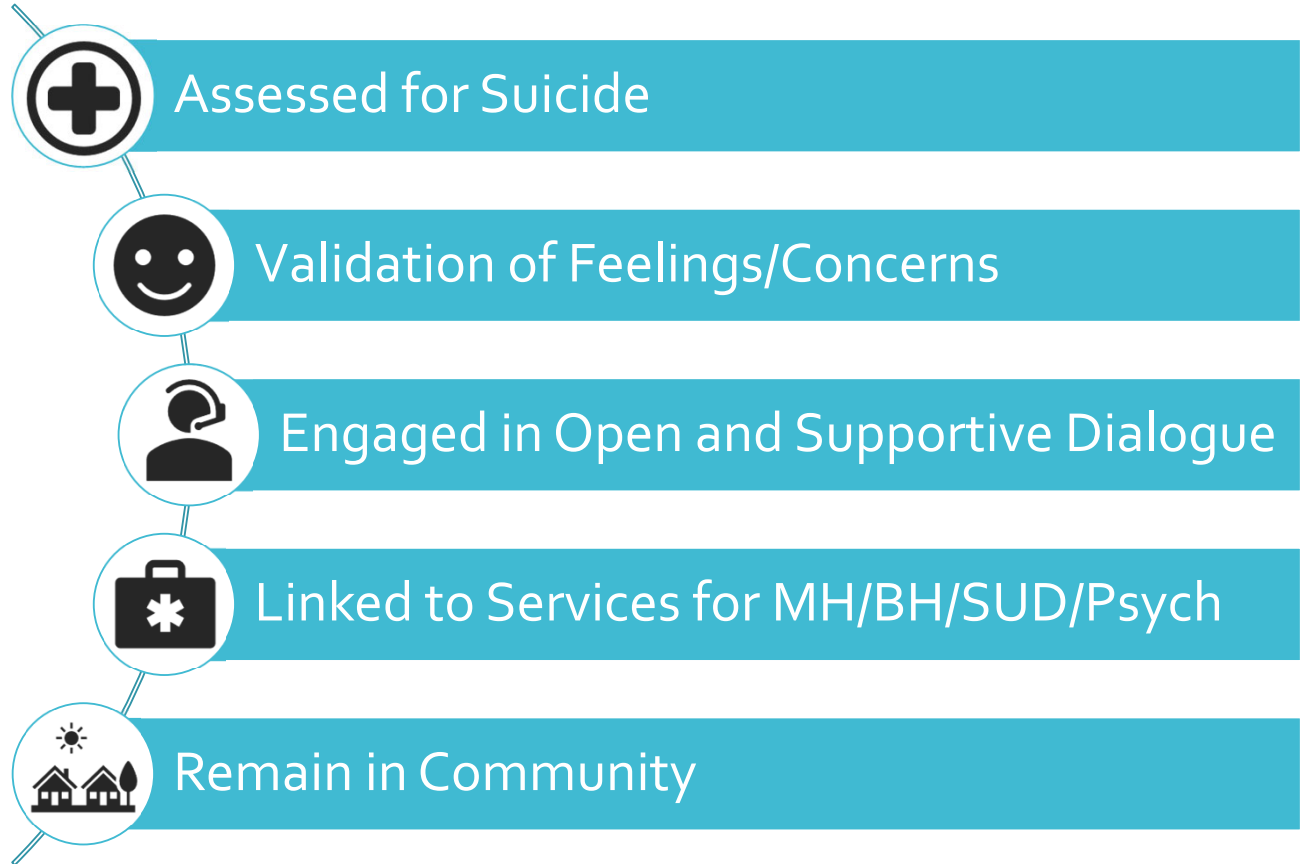
- 915 calls were deescalated over the phone.
- 745 had available zip code information.



Zip Code	Count	Percent
95207	169	23%
95202	116	16%
95206	67	9%
95203	66	9%
95205	57	8%
95209	50	7%
95204	40	5%
95210	40	5%
95212	22	3%
95215	20	3%
95219	19	3%
95377	19	3%
95240	13	2%
95336	10	1%
95231	6	<1%

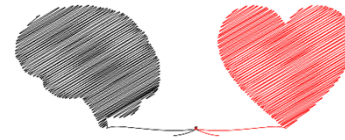
Clinical Resolutions

Aug '23 – Jan '24



Examples of MCRT Making a Difference

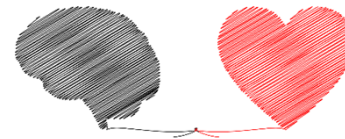
Case Study 1



- MCRT conducted a welfare check at the request of a concerned family member
- Team transported patient to men's shelter
- Through assessment and conversation, identified patient was involved with Valley Mountain Regional Center and in process of being placed at an Adult Day Living Facility
- MCRT followed up with family member who initially called in for support, connected them with additional behavioral health support
- Great collaboration between MCRT and VMRC systems

Examples of MCRT Making a Difference

Case Study 2

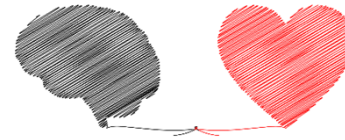


- MCRT called to a school to assist school clinician with a LGBTQIA youth who was recently experiencing homelessness and re-enter public school
- Youth had threatened harm against himself
- MCRT, school clinician, and family came together to transport youth to BHS for further evaluation
- Family of youth have been receiving services from MCRT, including therapy, assistance with laundry, and assistance with gas



Examples of MCRT Making a Difference

Case Study 3

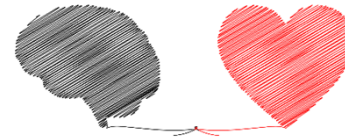


- MCRT responded to a call regarding male who was observed talking to himself and fighting the air
- MCRT team visited the individual at his home and identified both behavioral needs and basic needs not being met
- Team accompanied individual to social security office to resolve existing and ongoing SSI issue
- Patient and family were confused about how to proceed with the case/appeal
- MCRT assisted and helped family formally establish a case



Examples of MCRT Making a Difference

Case Study 4



- In January, MCRT responded to CMC Respite site for an individual acting aggressively
- Team documented: disorganized thoughts and speech, auditory hallucinations
- Patient was on probation, but while experiencing homelessness, could not continue his medication program
- MCRT assisted patient in accessing medication, make connections to Gospel and provided appointment availability at CMC
- Patient declined appointment, but retained MCRT card for future needs



Opioid Settlement Agreement Update

City Council Meeting
March 12, 2024
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OPIOID SETTLEMENT FUNDING DISTRIBUTION

\$43.3 Billion in National Opioid Settlement Funds

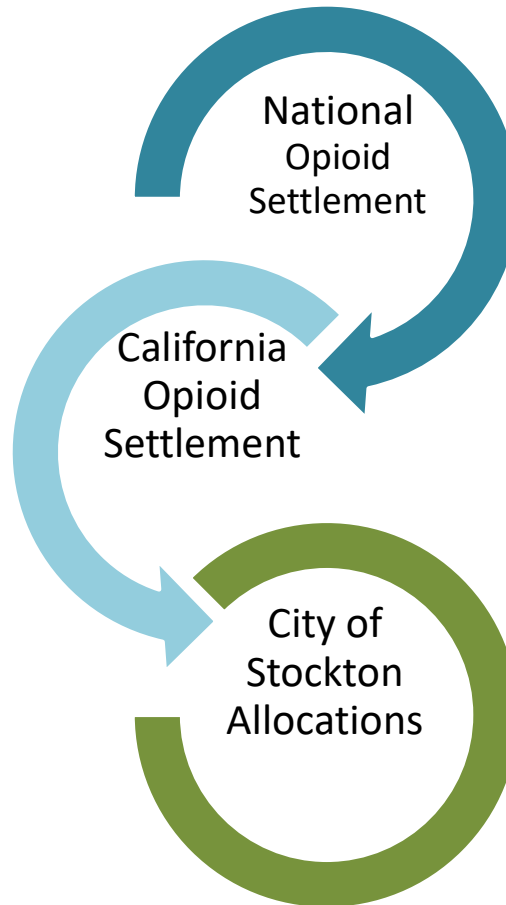
\$3.875 Billion to California

- 15% to State
- 85% to Local Jurisdictions

0.3256176%

Stockton's weighted allocation percentage of local jurisdiction portion

~\$10.7 Million to Stockton over distribution period



All funding distribution subject to availability from Opioid Settlements

Source: California Department of Health Care Services

Current Settlement Agreements (\$2.05B ➡ CA)

- ☐ Janssen Pharmaceuticals
- ☐ “Big Three Distributors” – McKesson, AmerisourceBergen, Cardinal Health

Bankruptcy Settlements

- ☐ Mallinckrodt Pharmaceuticals (\$14.7M ➡ CA)
- ☐ *Endo Pharmaceuticals*
- ☐ *Purdue Pharmaceuticals L.P.*

PENDING Settlement Agreements (\$1.8B ➡ CA)

- ☐ “Pharmacies” – CVS, Walgreens, Walmart
- ☐ Allergan Pharmaceutical
- ☐ Teva Pharmaceutical Industries Ltd.

USE OF OPIOID SETTLEMENT FUNDS

High Impact Abatement Activities (HIAA)

- ✓ Expansion of Medication-Assisted Treatment (MAT) Distribution and other Opioid-Related Treatment
- ✓ Expansion of Warm Hand-Off Programs and Recovery Services
- ✓ Expansion of Comprehensive Wraparound Services, including Aftercare Direct Services
- ✓ Connection with local partners, such as San Joaquin County Opioid Safety Coalition, to leverage programs and resources, and develop a coordinated and transparent process.

Source: CA Department of Health Care Services, Exhibit E, Final Settlement Agreement

CMC Respite Team + Services

COUNSELING

BH Clinician (LCSW)
Counselor (SUD Certified)

MEDICAL

X- Waiver Provider (MD/NP/PA)
Medical Assistant (MA)
Nurse (RN/LVN)

SUPPORT

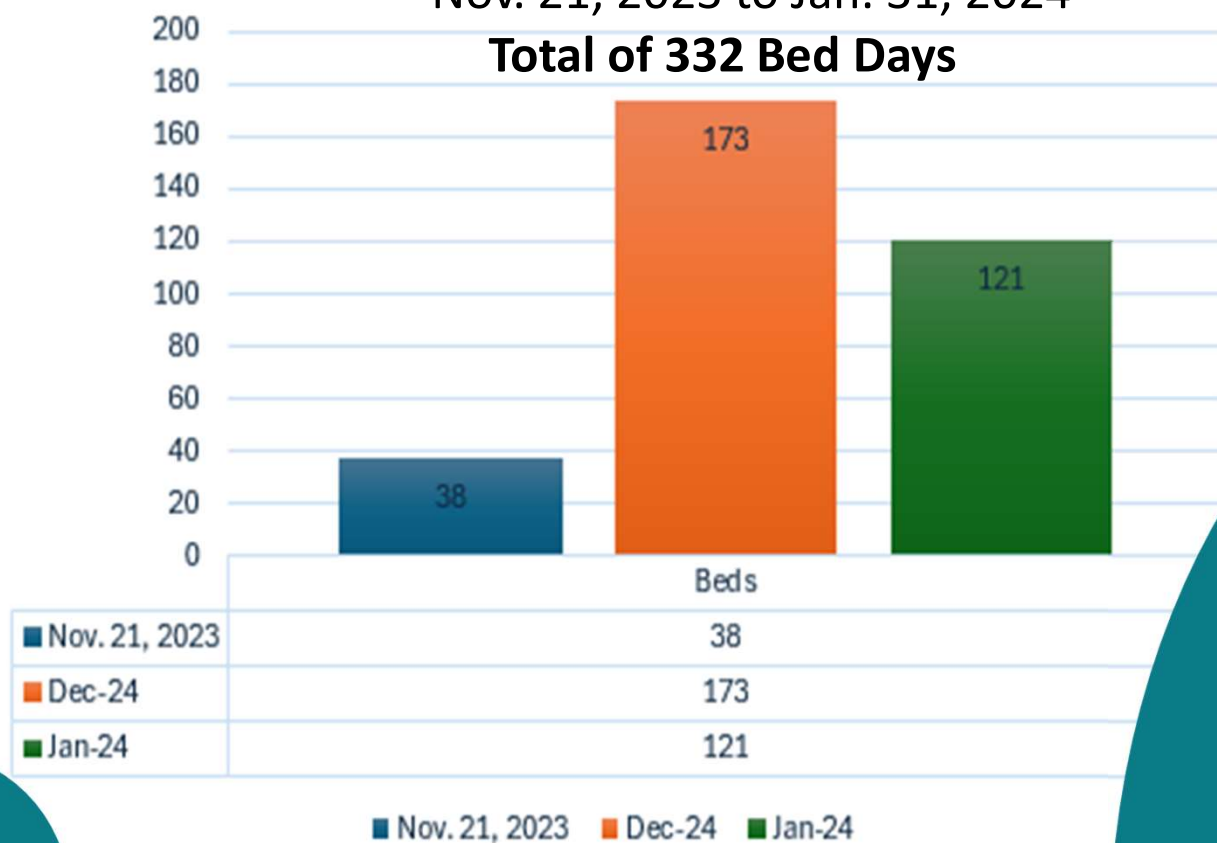
Case Managers
Patient Health Navigators
Peer Counselors

- 1-1 Behavioral and Substance Use Counseling
- Group Counseling
- Case Management
- Medication Assisted Treatment (MAT) for opioids and alcohol
- Monitored detox
- Sobering
- Serving individuals 18 and over
- 14-Day Transitional Respite Stay
- 24-hour monitoring
- Life skills classes and activities
- Community programs
- Presentations

CMC Respite Residential Bed Days Data

Nov. 21, 2023 to Jan. 31, 2024

Total of 332 Bed Days



Report on Bed Occupancy for Respite Residential **Total of 332** Bed Days from:
Nov. 21, 2023 to Jan. 31, 2024

Pt. received 24 hrs. services:

- Case Management Services
- SUD Daily Programing 1-1/Groups
- Monitored Detox (as needed)
- Wrap Around Services –Med/BH Appt.
- Life Skills Programing
- 3 meals & Snacks/Laundry

Respite Residential

Common Areas



SITTING AREA
GROUP MEETING SPACE
COVERED PATIO

Dormitory Style



MEN'S DORM - 8 BEDS
WOMEN'S DORM - 5 BEDS
SPECIAL NEEDS - 1 ROOM

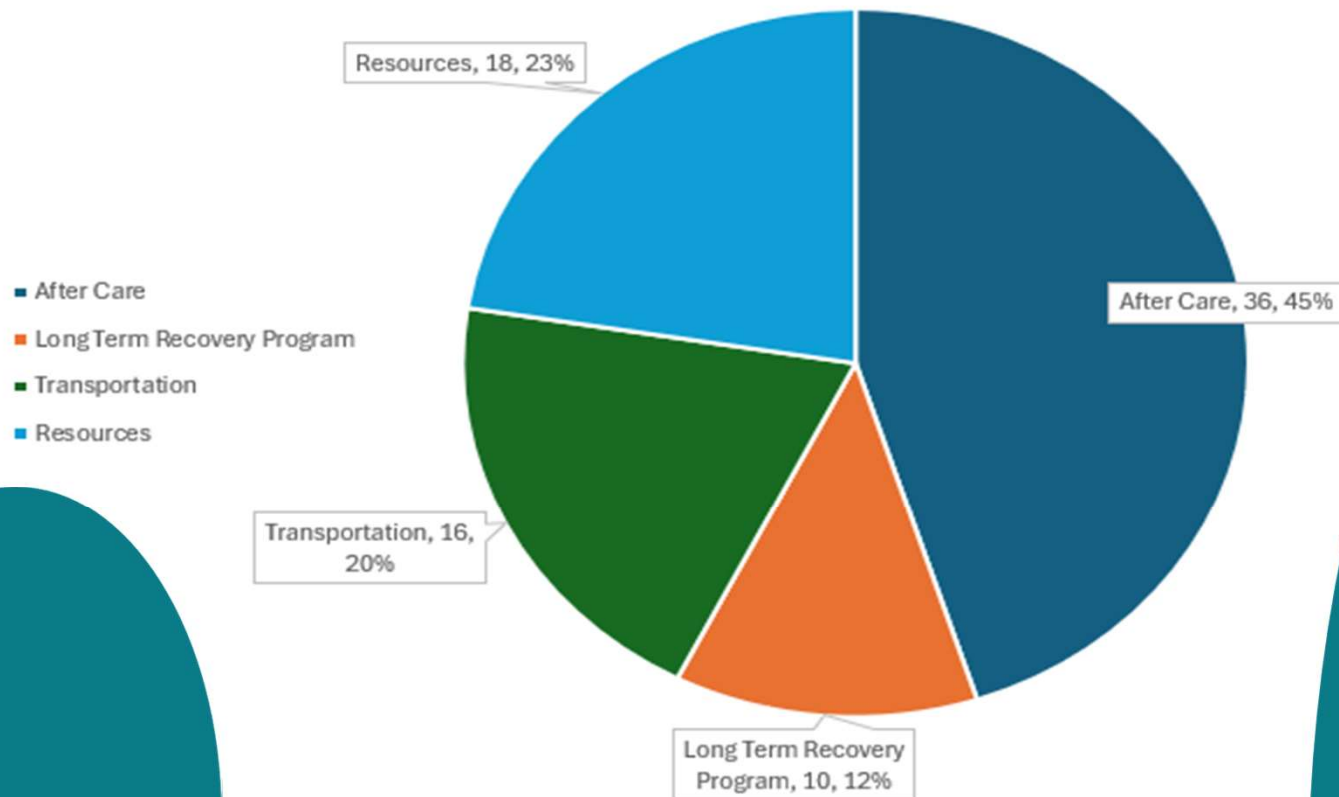
Cafeteria



GROUP DINING AREA
KITCHEN FACILITY
LAUNDRY

After Care Data

Nov. 21, 2023 to Jan. 31, 2024



36 Individuals received Respite Services- 24 Men & 12 Women
ALL 36 Connected with After Care :

- Case Management/Wrap Around Services –appt. w/SUD, BH & Medical (MAT)
- Transportation
- Next Level of Care transition
- Resources

CMC Respite Center

201 N. Stanislaus Street, Stockton
(across the street from CMC
Channel Clinic/Pharmacy)

RESIDENTIAL 24/7

Open 24 hours per day,
7 days a week

MEDICAL CLINIC

Monday–Friday, 8am–5pm



THANK YOU

LeiHua (Lei) McMiller, LMFT

Director of SUD Services

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