

Feb-April 2024

Presented by: Lindsay Lopez, Project Manager

Alfonso Apu, Chief Behavioral Health Officer

Compiled by: Lindsay Lopez and Nayeli Ramos Camacho

1-833-311-2273
7 days a week
8am-11pm



City Council Meeting
July 9, 2024
Item # 15.2

MOBILE COMMUNITY RESPONSE

Quarter 3

February 1 - April 30, 2024

Call Outcomes

Response Type

Who is calling for service?

Reason for Initial Calls

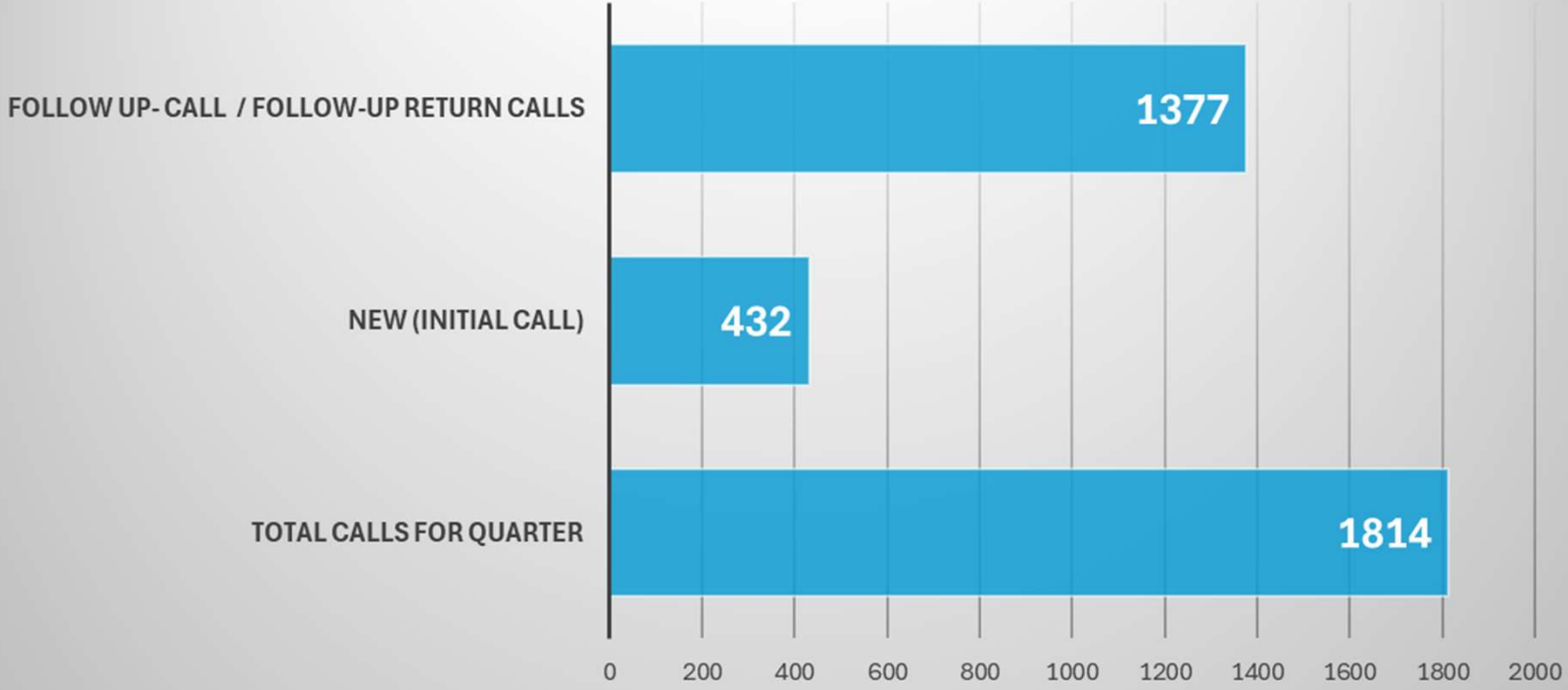
Zip Codes

Gender, Race & Ethnicity

Behavioral
Health Responses/Interventions

Case Studies

Mobile Community Response Quarter 3 Call Outcomes



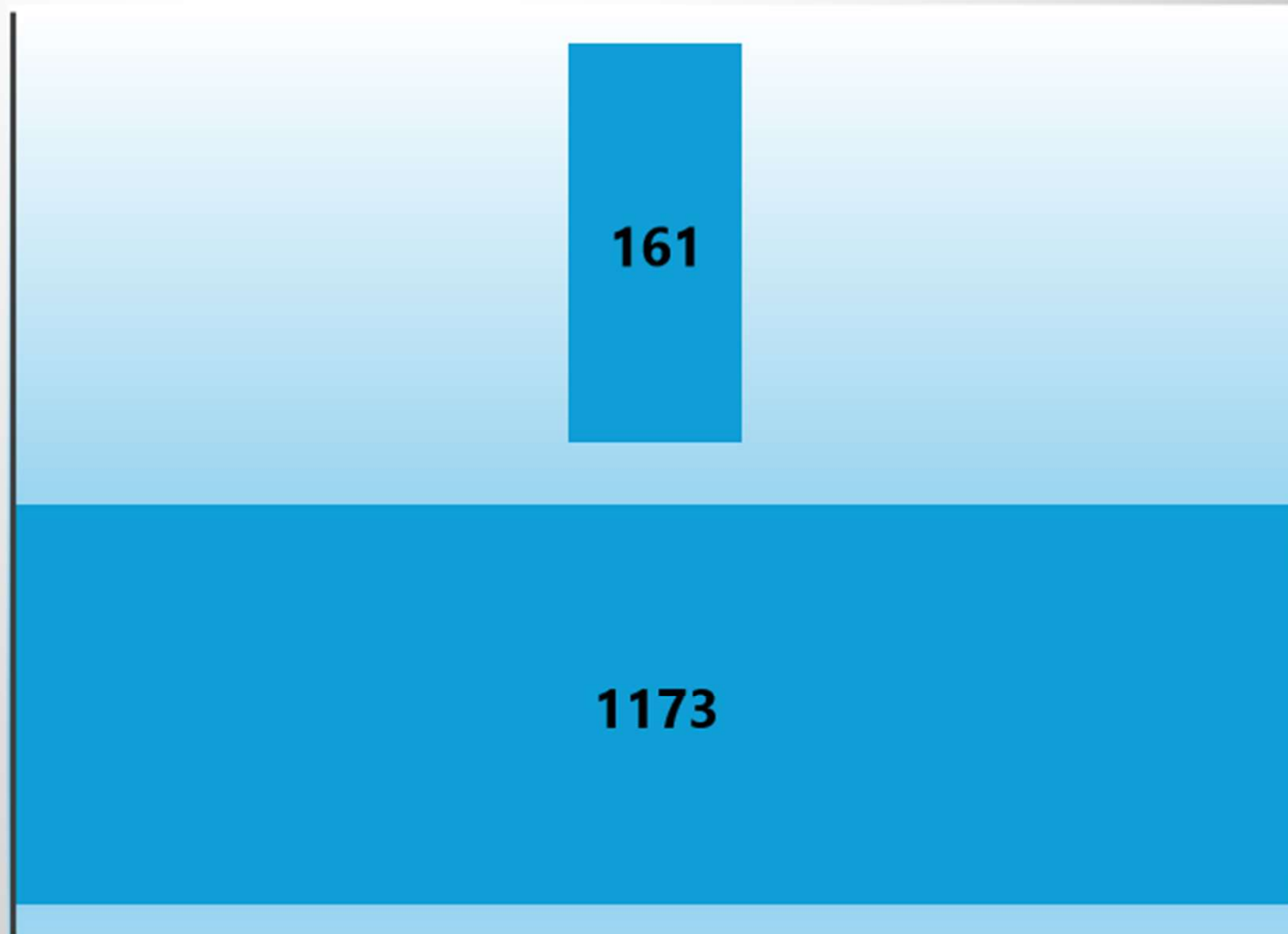
Behavioral Health Call Response Types

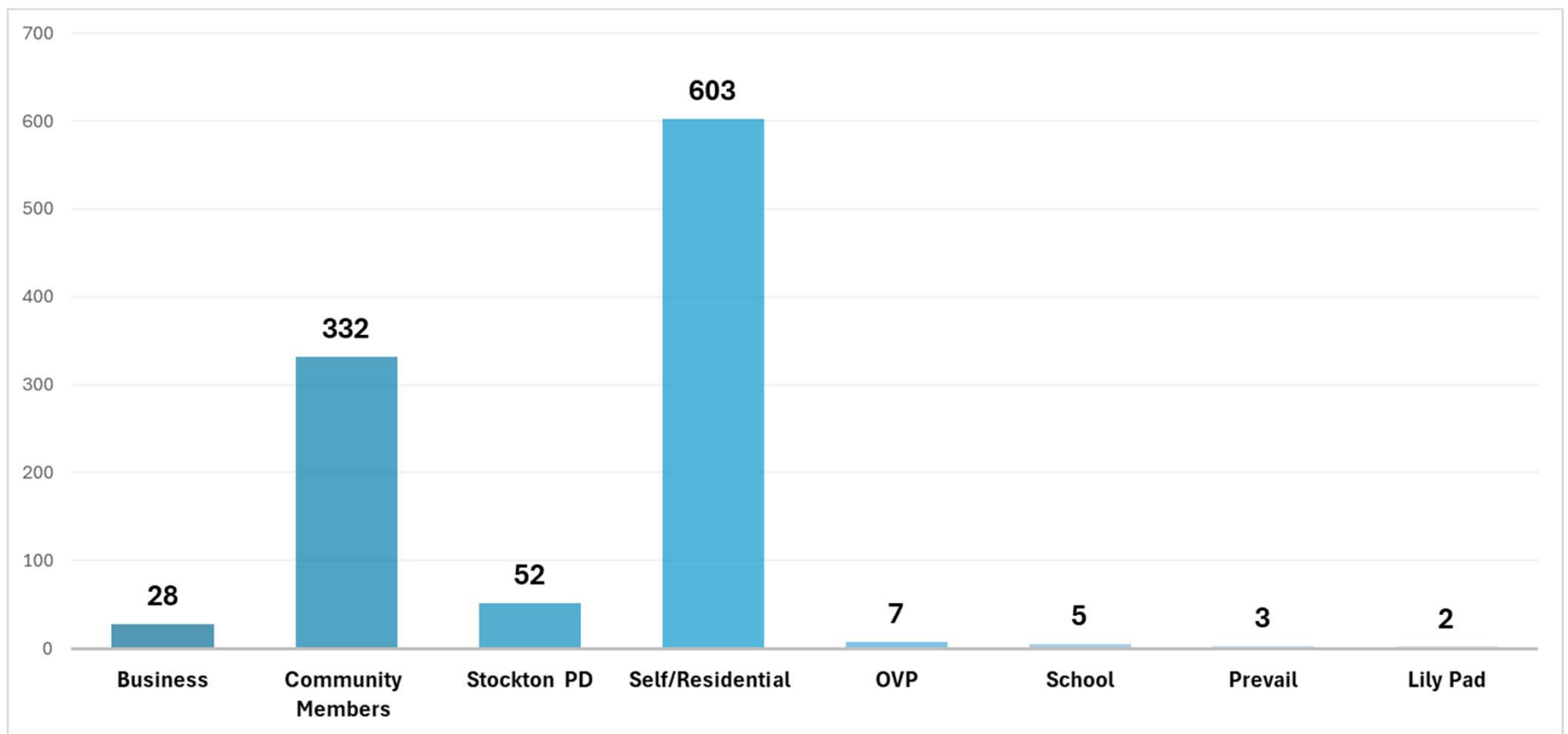
Mobile Response (In Person)

161

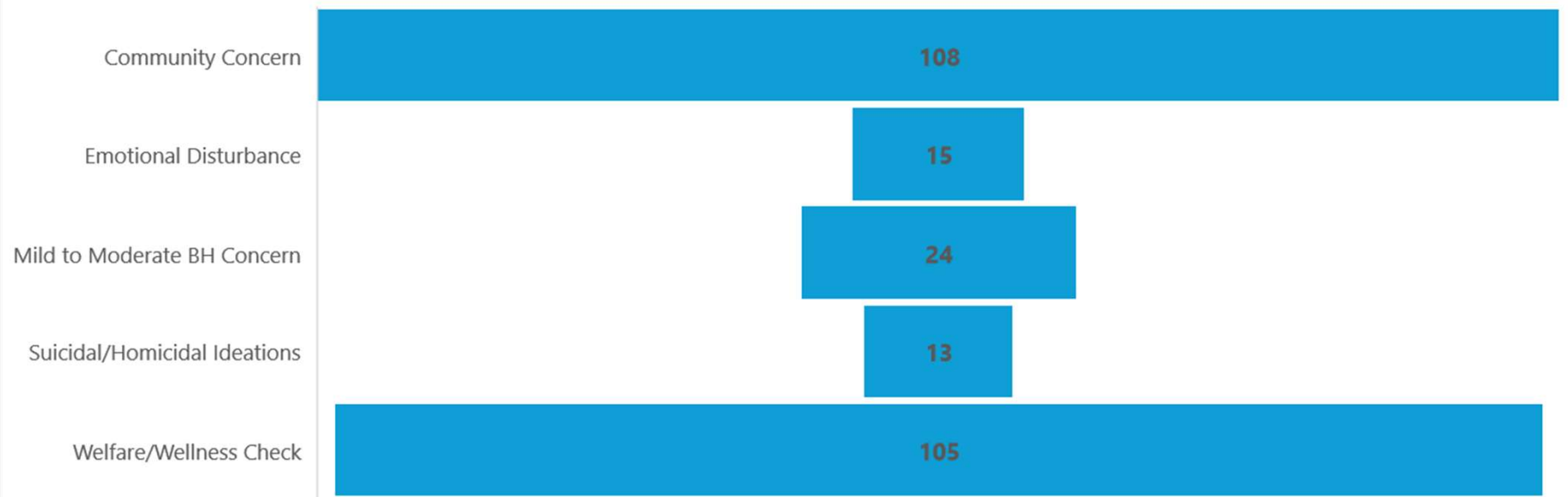
Phone Response

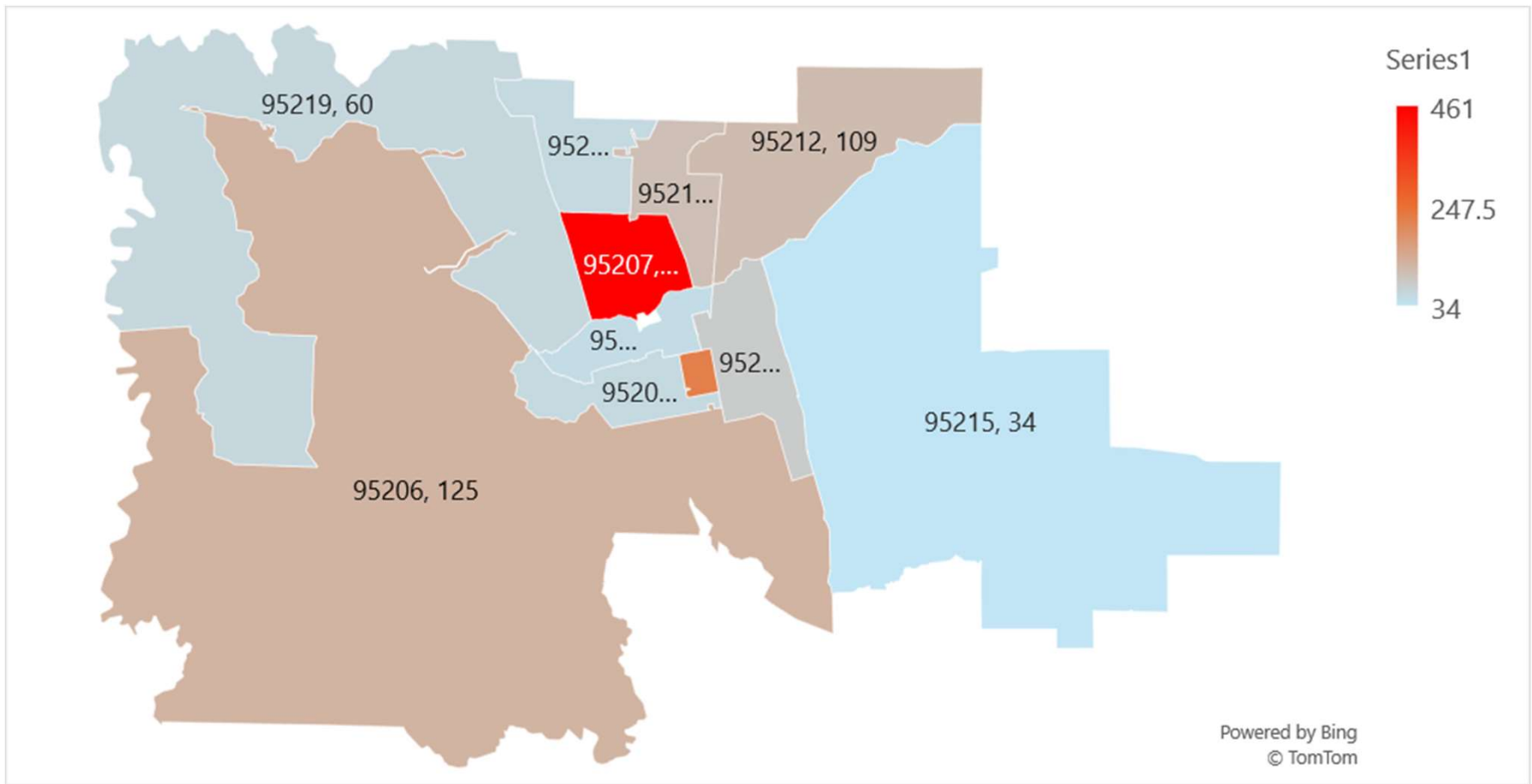
1173



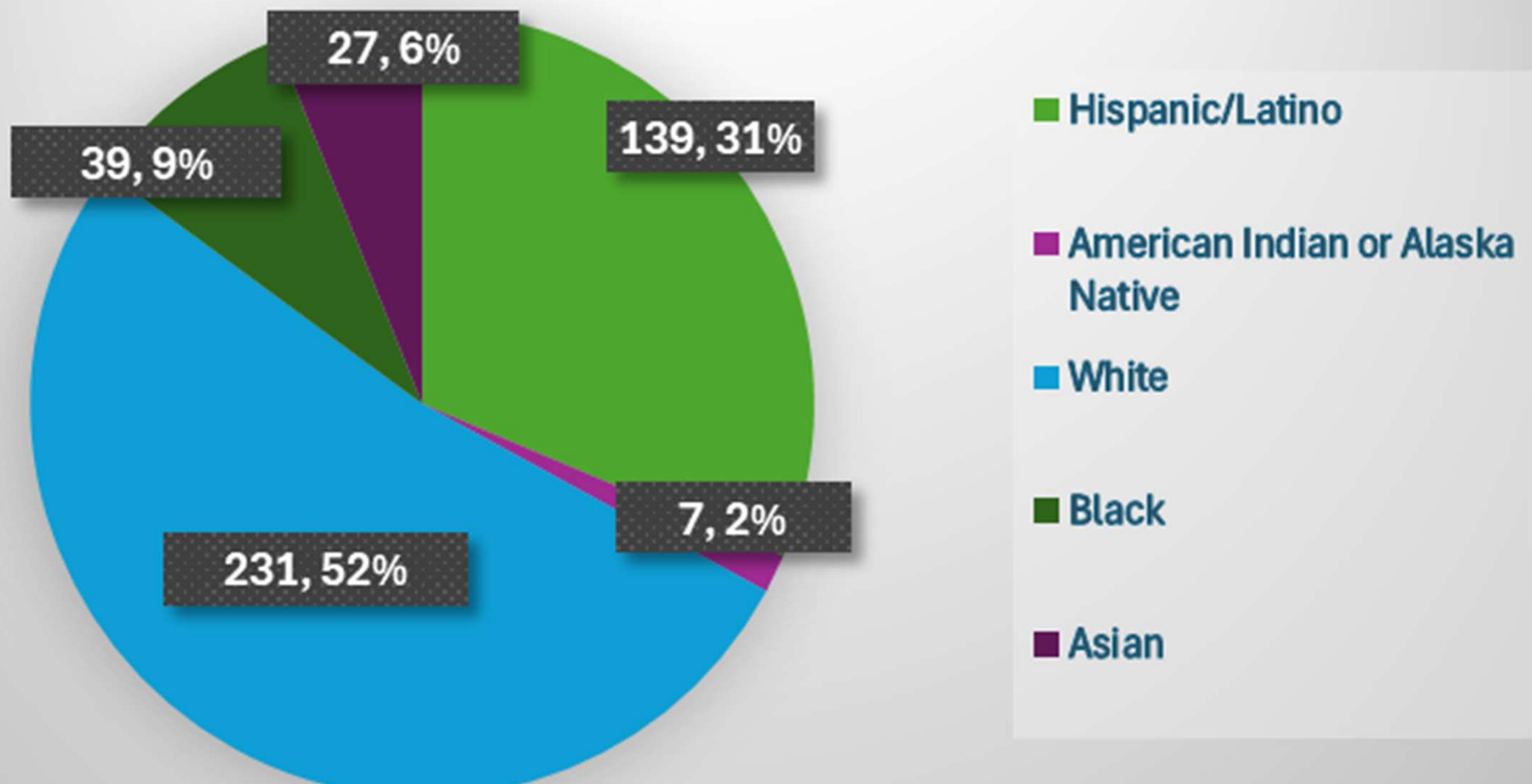


Reason for Initial Call





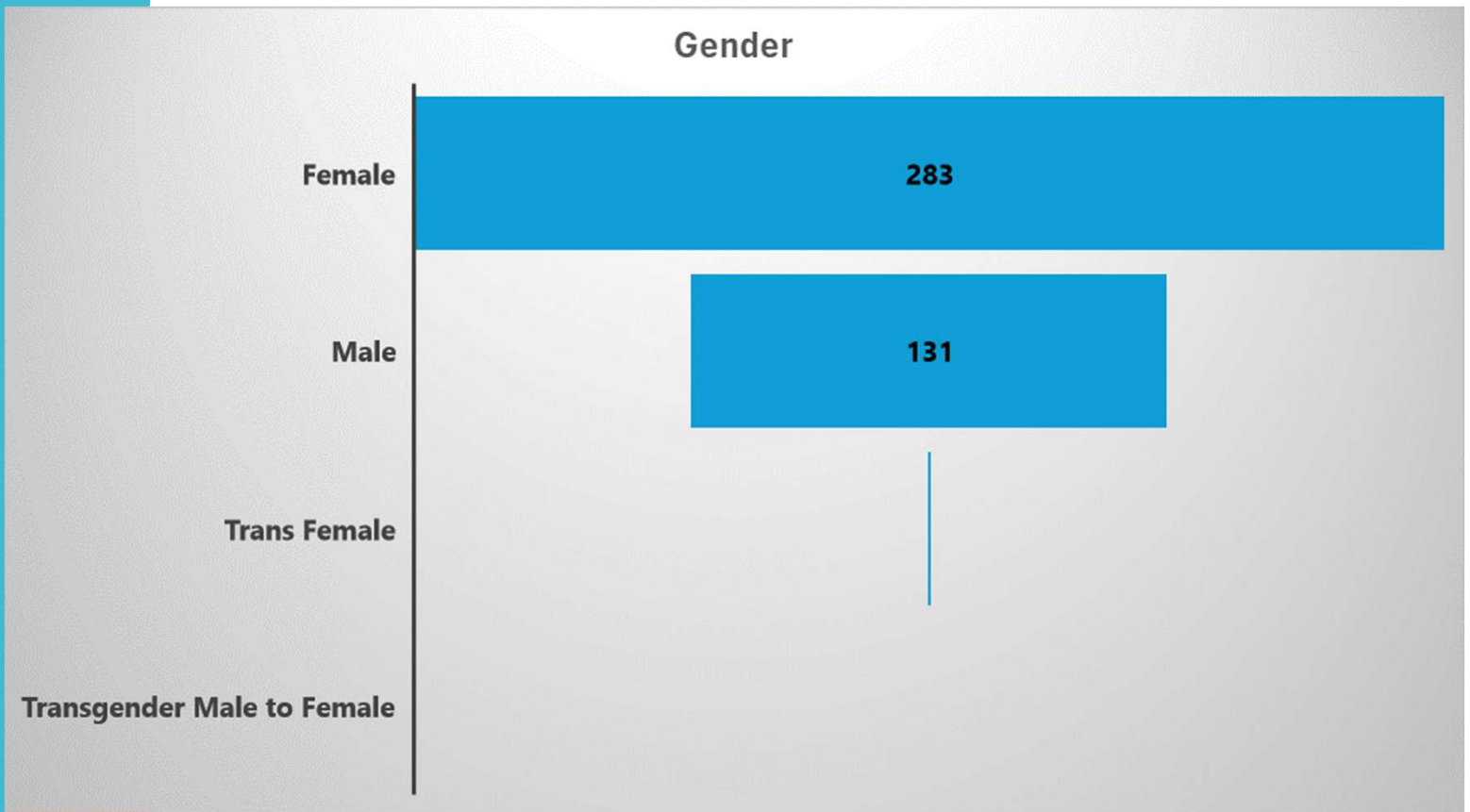
Race and Ethnicity



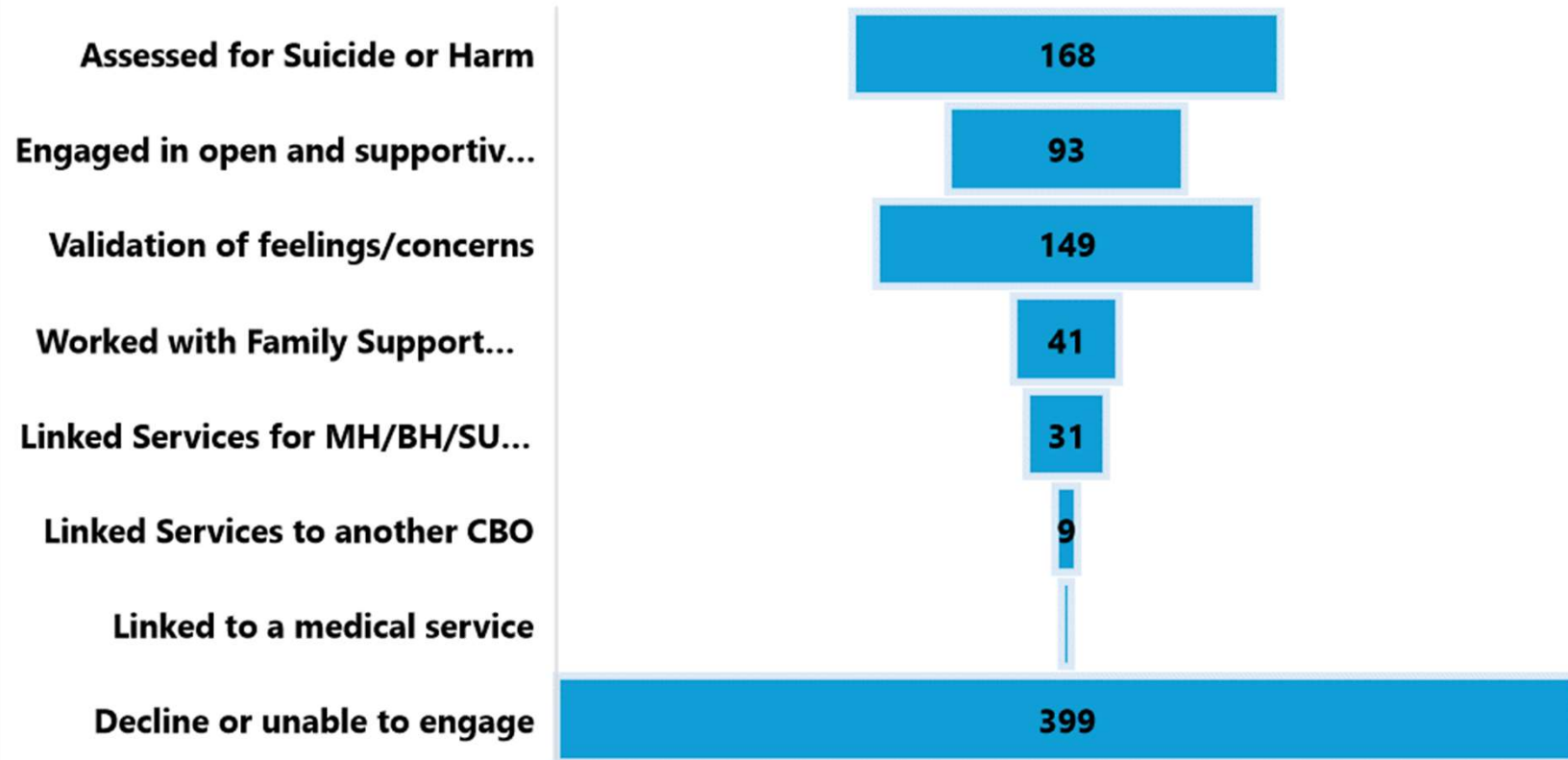
Gender Totals for Q3

415 total gender values gathered for this last quarter.

283 female
131 male
1 trans female
0 trans male to female



Encounters and Resolutions Provided



Case Study #1



- "Bianca Jones", is self-referred with her initial call presenting as needing behavioral health intervention services due to experiencing mild to moderate behavioral health needs.

MCR Team, visited her and made initial contact with her at the location she was sleeping at outside with her small dog. MCR worked with the individual over the period of 2 months with 6 behavioral health encounters as well as a host of case management services.

She was linked to services for obtaining medical replacement card, obtaining food at local food banks, DMV appointments, DMV voucher, transportation to and from medical appointments, immigration services as well as connecting her with Univision to share her story as requested.

The Spanish-speaking channel came and interviewed and shared the story on the local news, and it created assistance for this person by way of being gifted a trailer to live in while she gets back on her feet.

During one of the incidents, CMM called MCR team to accompany her to the hospital, she felt as if she would not be shown understanding with both BH needs and being a Spanish Speaker. After connecting with MCR team she now has a stable home living in a trailer, has a behavioral health clinician, attends regular medical appointments and reports feeling a sense of safety now that she does not have to live on the streets

Case Study #2

This is Jeremy, and he is 19 years old and lives in Stockton.

He was referred from Prevail due to mild to moderate Behavioral health concerns.

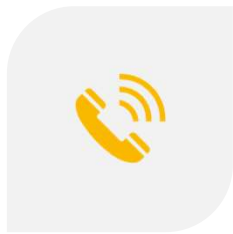
MCR Team visited him at his home with 7 encounters over 2 months.

His use of MCR services is noteworthy as he utilized services over Q2 and then phoned again this quarter when he was robbed for his beloved bike.

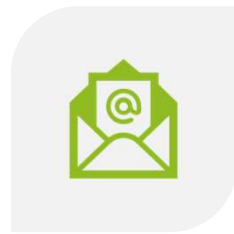




Questions and Comments



PLEASE CALL 209-507-2217
FOR ADMINISTRATIVE NEEDS



LINLOPEZ@CMCENTERS.ORG IF
YOU WOULD LIKE
A PRESENTATION FOR YOUR
STOCKTON TEAM



FOR SERVICE 833-311-2273 FOR BH

We would love
to hear from
you!



CMC Respite Data Report

Stockton City Council
July 9, 2024 Agenda
Item #15.2

CMC Respite Center

201 N. Stanislaus Street, Stockton
*(across the street from CMC
Channel Clinic/Pharmacy)*

RESIDENTIAL 24/7

Open 24 hours per day,
7 days a week

MEDICAL CLINIC

Monday–Friday, 8am–5pm





**SITTING AREA
GROUP MEETING SPACE
COVERED PATIO**



**GROUP DINING AREA
KITCHEN FACILITY
LAUNDRY**

**MEN'S DORM - 8 BEDS
WOMEN'S DORM - 5 BEDS
SPECIAL NEEDS - 1 ROOM**



CMC Respite Team + Services

COUNSELING

BH Clinician (LCSW)
Counselor (SUD Certified)

MEDICAL

X- Waiver Provider (MD/NP/PA)
Medical Assistant (MA)
Nurse (RN/LVN)

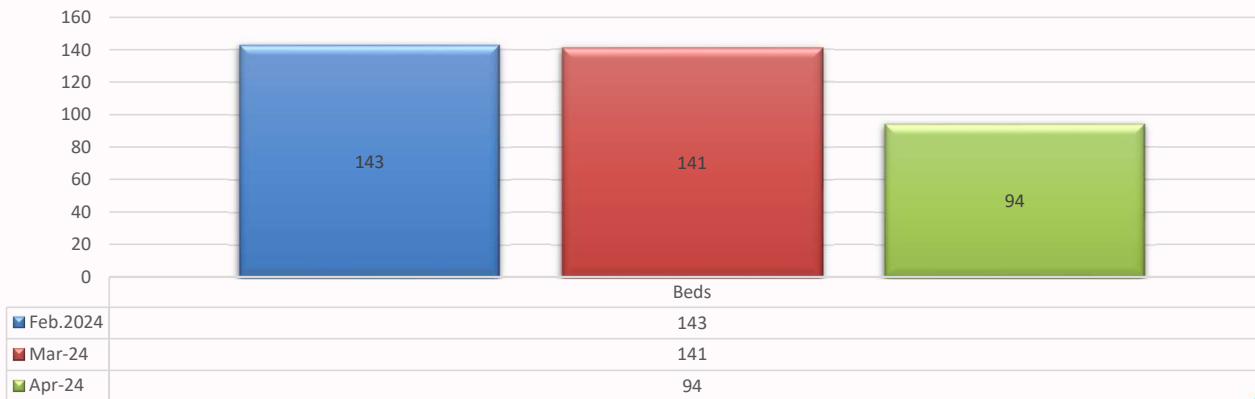
SUPPORT

Case Managers/ CHW
Patient Health Navigators
Peer Counselors

- 1-1 Behavioral and Substance Use Counseling
- Group Counseling
- Case Management
- Medication Assisted Treatment (MAT) for opioids and alcohol
- Monitored detox
- Sobering
- Serving individuals 18 and over
- 14-Day Transitional Respite Stay
- 24-hour monitoring
- Life skills classes and activities
- Community programs
- Presentations

CMC Respite Residential Bed Days Data

February to April 2024
378 Bed Days



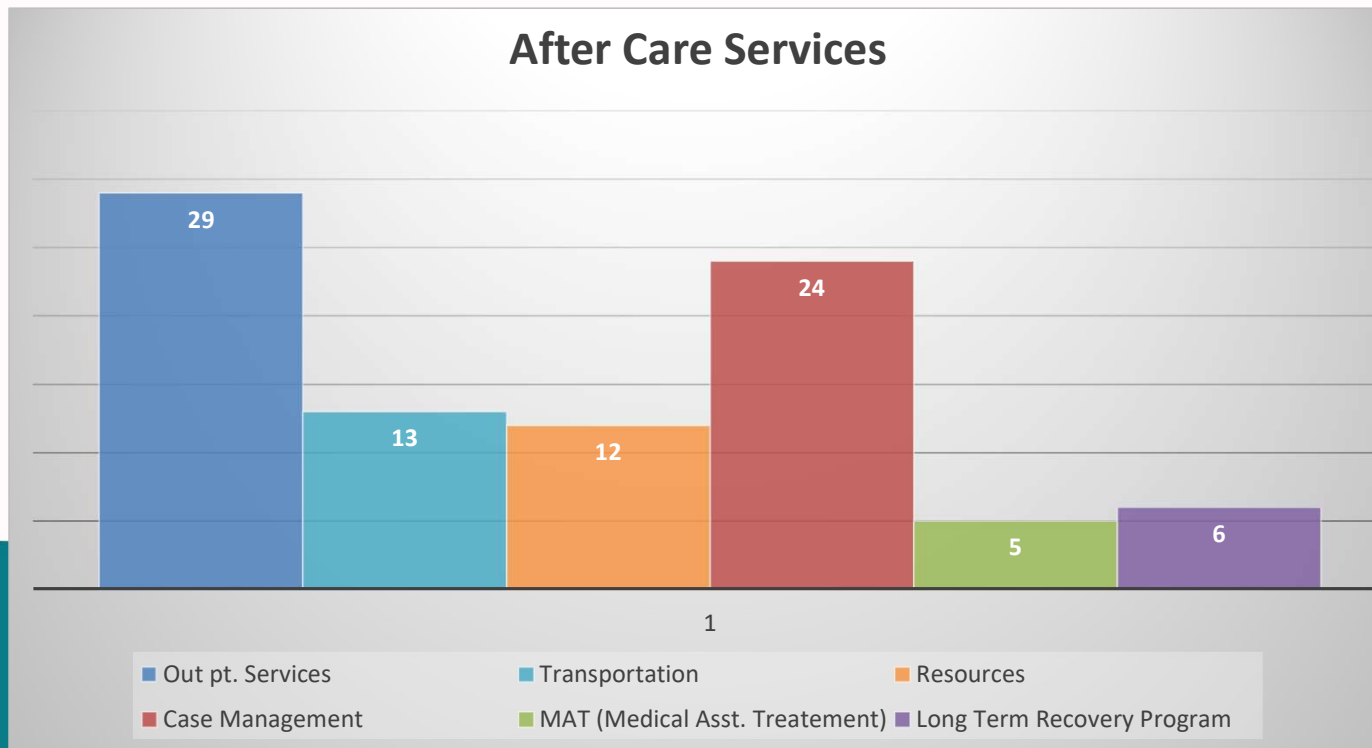
Total Individuals		Race/Ethnicity	
Served	35	Afro American	7
Men	27	Hispanic	14
Women	8	Caucasian	10
		American	
		Indian	2
		Pacific Islander	1
		DECLINED	1

Report on Bed Occupancy for Respite Residential Bed Days

Pt. received 24 hrs. services:

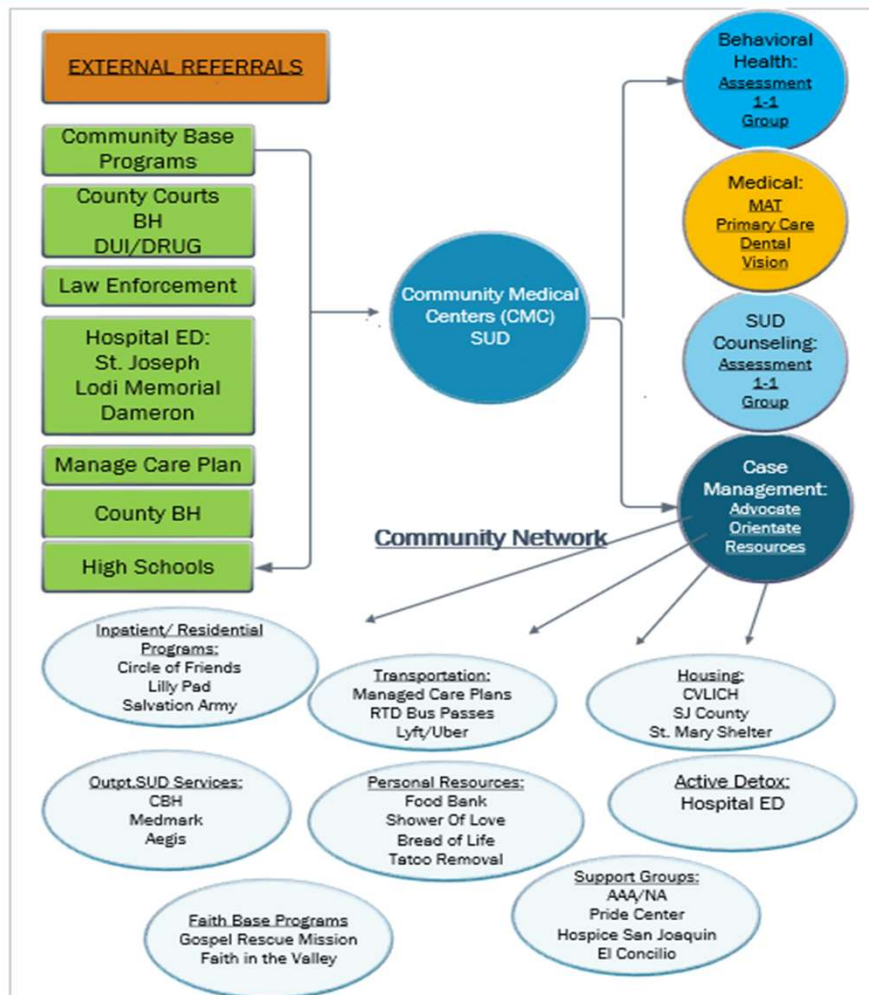
- Case Management Services
- SUD Daily Programing 1-1/Groups
- Monitored Detox (as needed)
- Wrap Around Services –Med/BH Appt.
- Life Skills Programing
- 3 meals & Snacks/Laundry

After Care Data Feb. to April 2024



- ALL Clients offered to be Connected with After Care :
- Case Management/Wrap Around Services –appt. w/SUD, BH & Medical (MAT)
 - Transportation
 - Next Level of Care transition
 - Resources

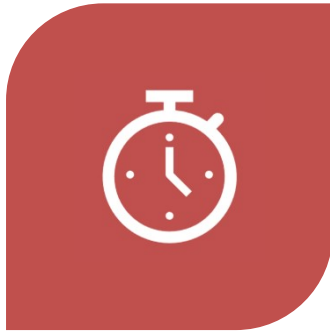
Community Collaboration



Networking Partnerships

CVLIHC
 Catholic Charities
 Gospel Rescue Mission
 El Concilio
 St. Mary's Shelter
 Hospital ED
 Managed Care Plan (HPSJ)
 CBH
 SUSD
 County Collaborative Courts
 Lilly Pad
 Salvation Army
 Circle of Friends
 Recovery House
 Medmark
 Aegis
 Food Bank
 Shower of Love
 Bread of Life

Program Highlights



54 % OF CLIENTS COMPLETE 14
DAY STAY AND GO ON TO RECEIVE
OUTPUT SERVICES



14 % OF CLIENTS OPEN TO
RECEIVING MAT (MEDICATION
ASSISTED TREATMENT)



SUCCESSFUL CLIENT ONGOING TO
GRADUATE COLLEGE

THANK YOU

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