



# COMMUNITY WELL-BEING PROJECT UPDATES

City Council Meeting  
July 15, 2025  
Agenda Item #15.1



## Related Links

City Manager's Review Board

Office Of Performance & Data Analytics

Office Of Violence Prevention

Environment & Sustainability

American Rescue Plan Act

Mental Health Assistance

Measure N - Binding Arbitration

Measure M - Public Information Office

Measure A

Strong Communities

Measure W

City Manager's Staff Directory

Stockton GovTV

# Mental Health Assistance

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## Finding Mental Health Care and Services

Finding mental health care can add stress to an already stressful situation. That is why the City of Stockton has partnered with Care Solace, a new central hub of care for all of your mental health needs. With a network of over 660,000 licensed mental health providers and substance use treatment services, Care Solace will help you find the right help at the right time, regardless of insurance coverage. No matter what you are experiencing, there is hope and help.

Care Solace's coordination services are free, confidential, and accessible:

- Call 888-515-7881 at any time. Support is available in 200+ languages.
- Visit [www.caresolace.com/ca-Stockton](http://www.caresolace.com/ca-Stockton)
  - Search anonymously, and
  - Answer a few quick screening questions.



Funding for this program made possible under the Opioid Settlement Agreement.

## Mobile Community Response Team

In partnership with the City of Stockton, Community Medical Centers offers an alternative to 9-1-1 for Stockton community members in need of behavioral health services, Mobile Community Response Team.

- If you or someone you know is experiencing mental distress, please call 833-311-2273, 7 days a week, 8:00 am to 11:00 pm.
  - This helpline is for non-violent individuals with mild to moderate symptoms.

Funding for this program made possible through the American Rescue Plan Act.

Last Update : 11/22/2024, 11:45:54 AM



SHARE



# COMMUNITY WELL-BEING INITIATIVES

Mobile Community Response Team  
“MCRT” (CMC)

Substance Use Disorder (SUD)  
Services at Existing Respite  
Center (CMC)

Mental and Behavioral Health  
Care Coordination Hub  
(Care Solace)

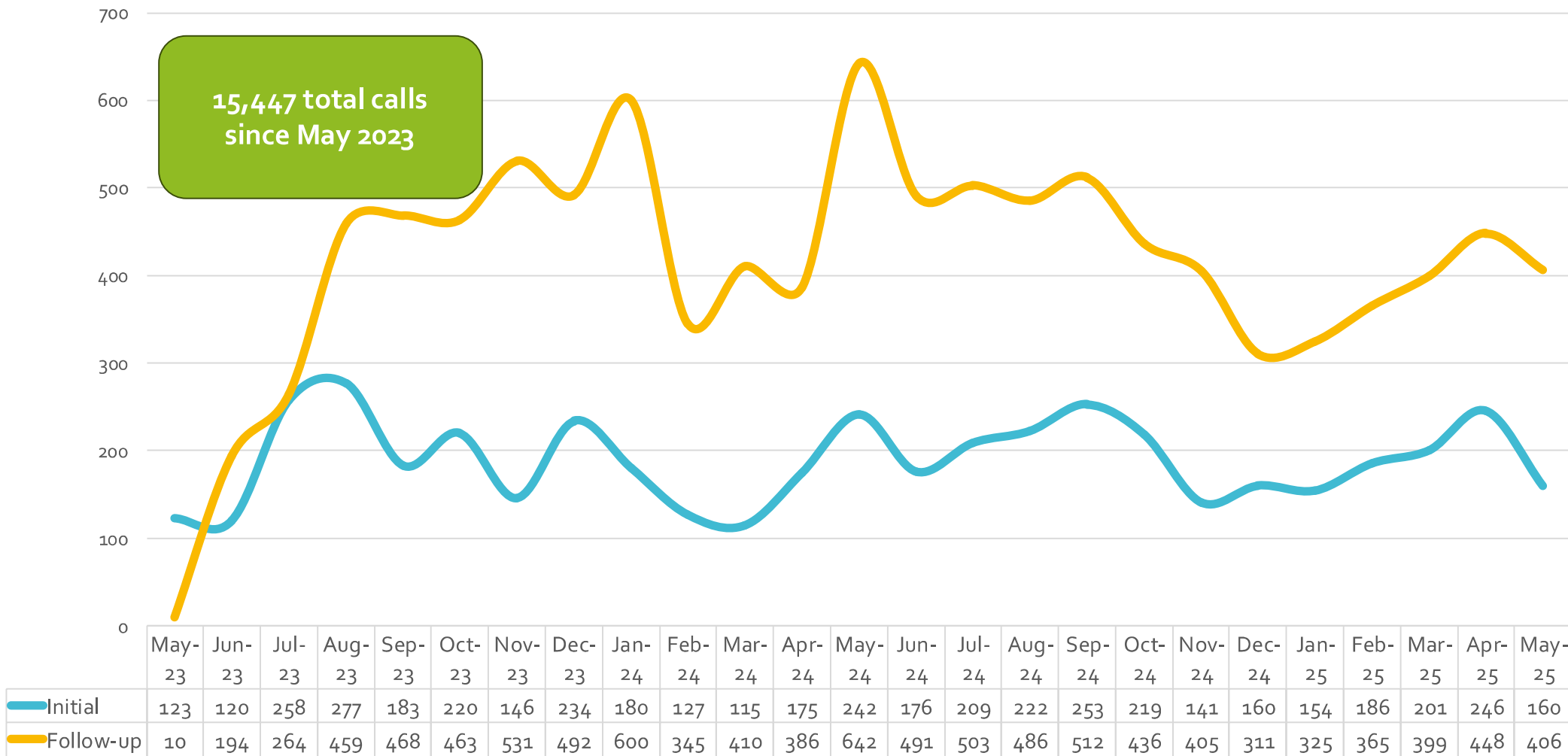


# CITY COUNCIL MEETING

July 15, 2025

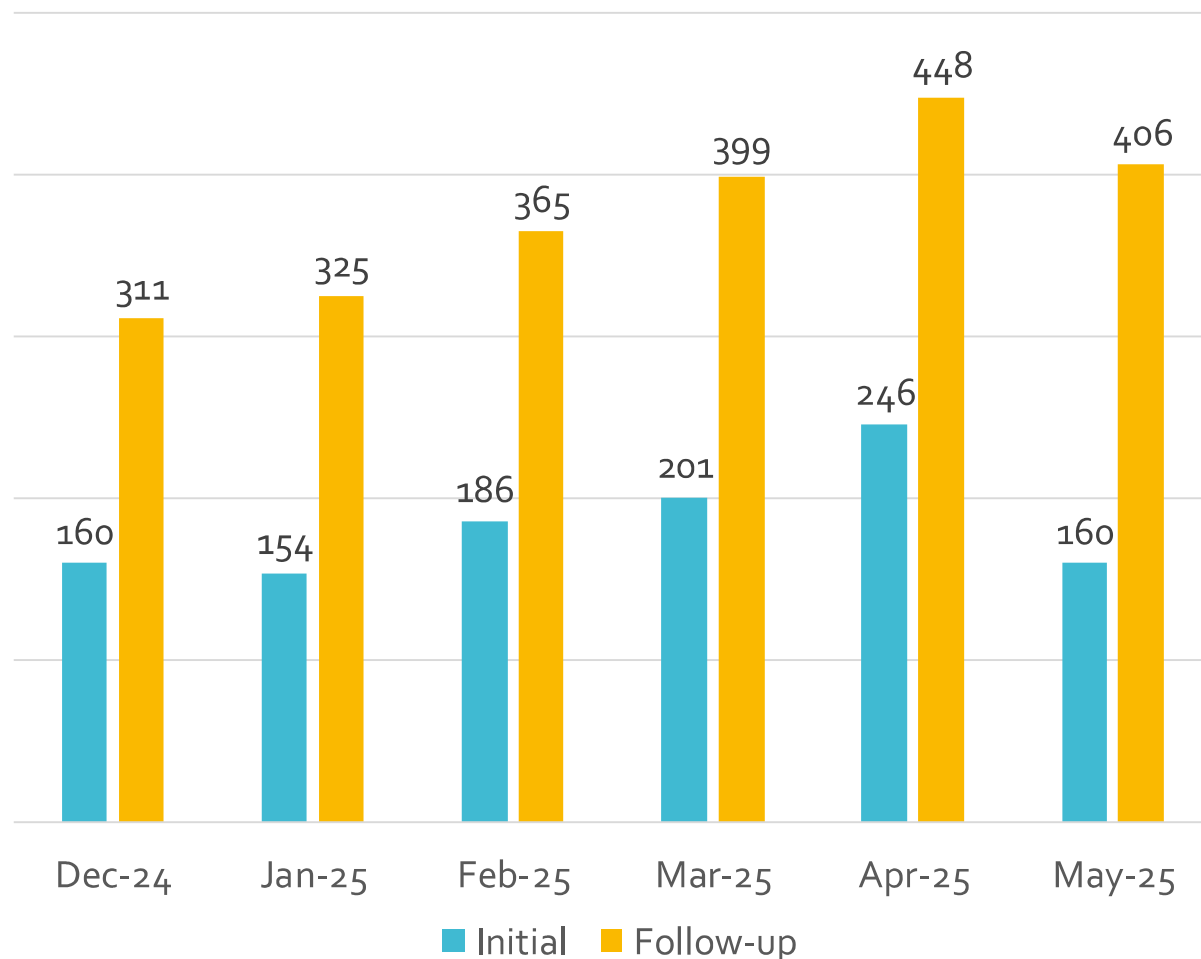
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# Program Calls Over Time



## Program Calls December 2024 – May 2025

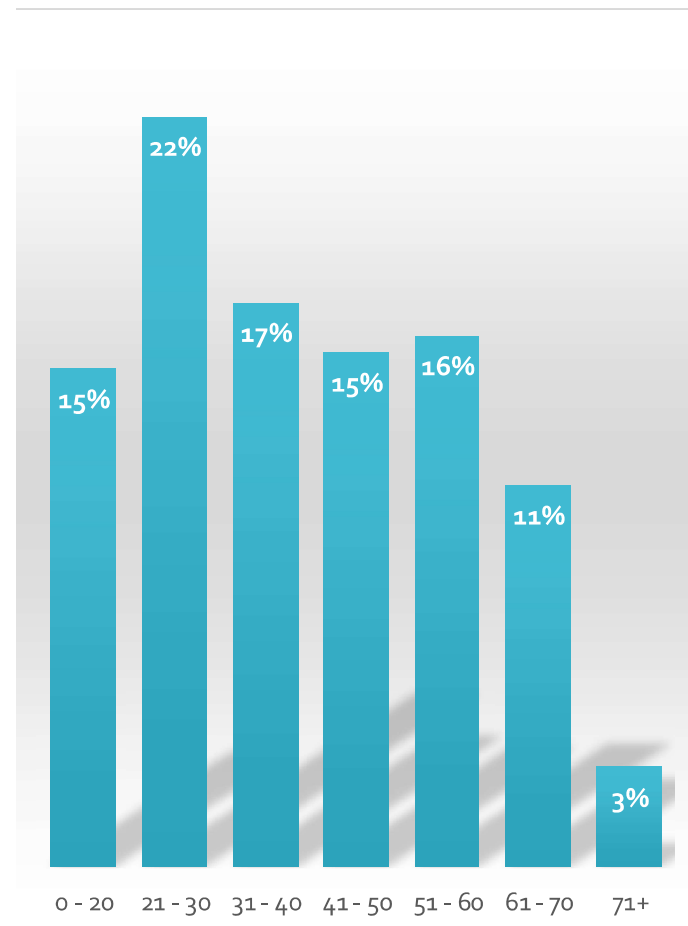
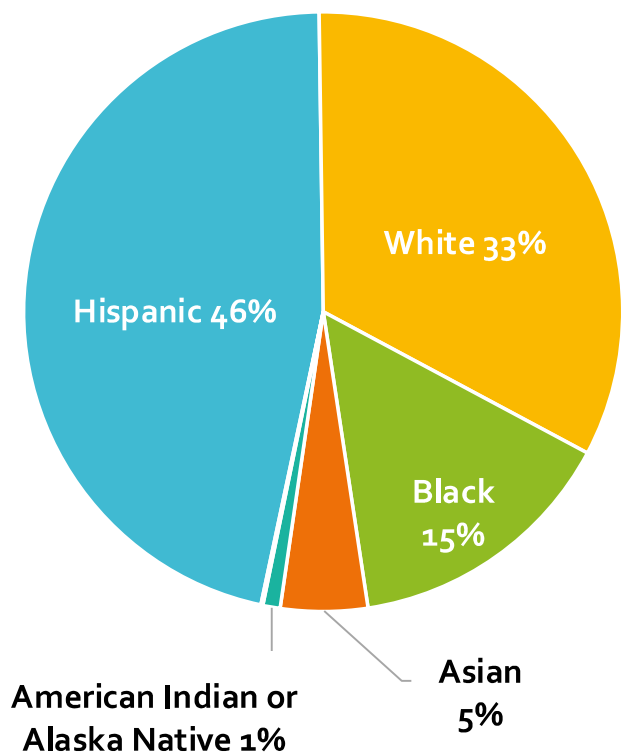
- During this period:
  - 1,107 initial calls
  - 2,254 follow up calls
- Of known reason for call:
  - **70%** welfare/wellness check
  - **10%** emotional disturbance (family or general)
  - **9%** community concern
  - **8%** mild to moderate BH intervention
  - **2%** suicidal/homicidal ideations
  - **1%** unknown



## Race/Ethnicity & Age

*Dec '24 – May '25*

- Caller's average age was 39 years old
- 37% of initial calls came from patients under 30
- 129 calls for age 18 or under
- 11.5 % of the population in Stockton is Black/African American (37,000 + people)
- 15 % of calls were for Black/African American
- 8 calls out of 107 from PD were Black/African American



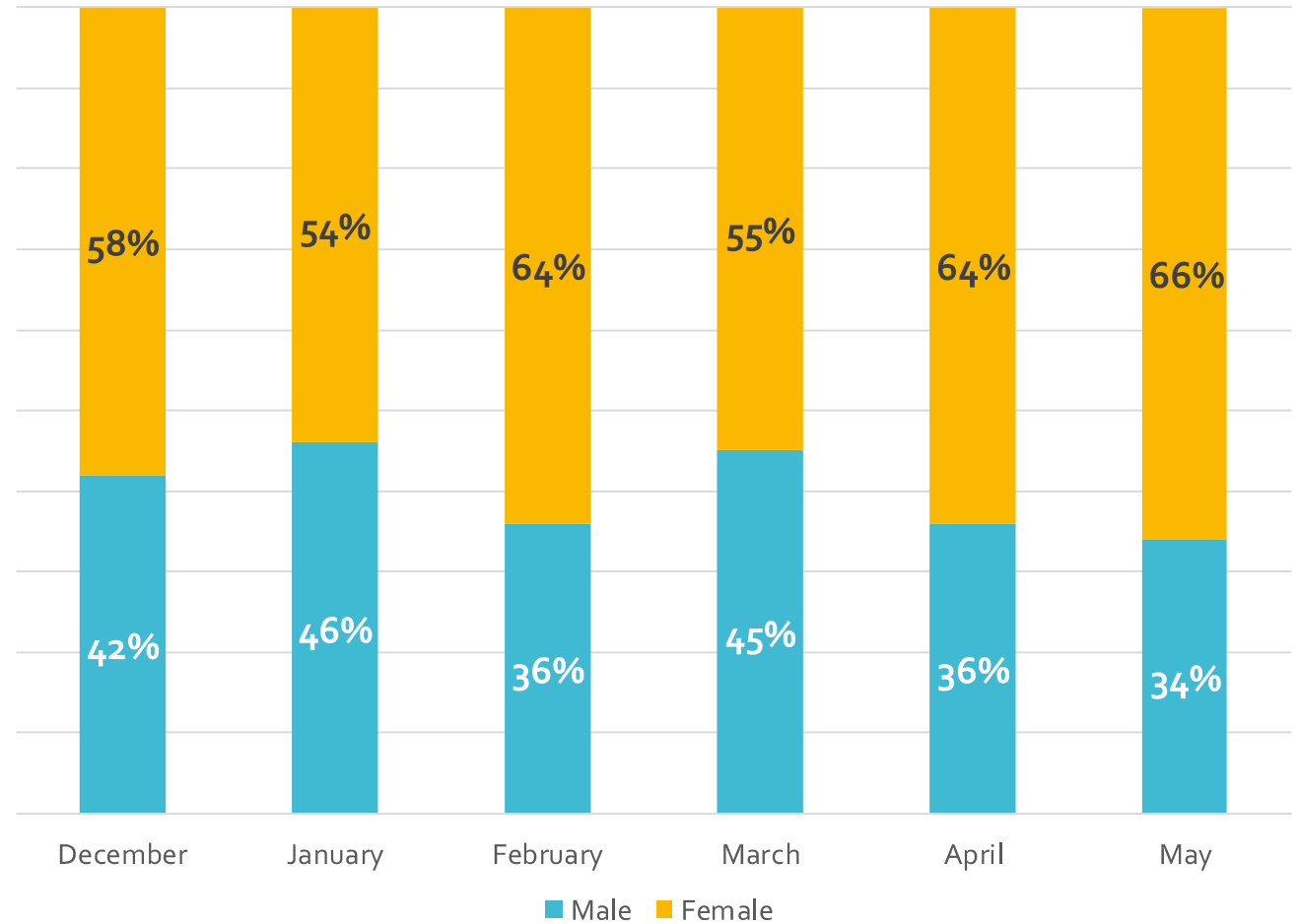
# Gender

*Dec '24 – May '25*

- Available for 1,087 of 1,107 initial calls the past 6 months

There are 14 initial calls where Gender was listed as something besides Male or Female.

- 2 gender non-conforming
- 2 other gender not listed
- 6 trans female
- 3 trans male





## Partnership and support with the Stockton Police Department

New Officer Training

Crisis Intervention Team  
Training/Facilitation (CIT)

Monthly meetings with Police  
& Fire

Ask Stockton Referral Partner  
for Police Department

Roll Call: Introductions of  
Services





# **NATIONAL OPIOID SETTLEMENT AGREEMENTS**

City Council Meeting  
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# FUNDING

**\$43.3 Billion** in National Opioid Settlement Funds

**\$3.875 Billion** to California

- 15% to State
- 85% to Local Jurisdictions

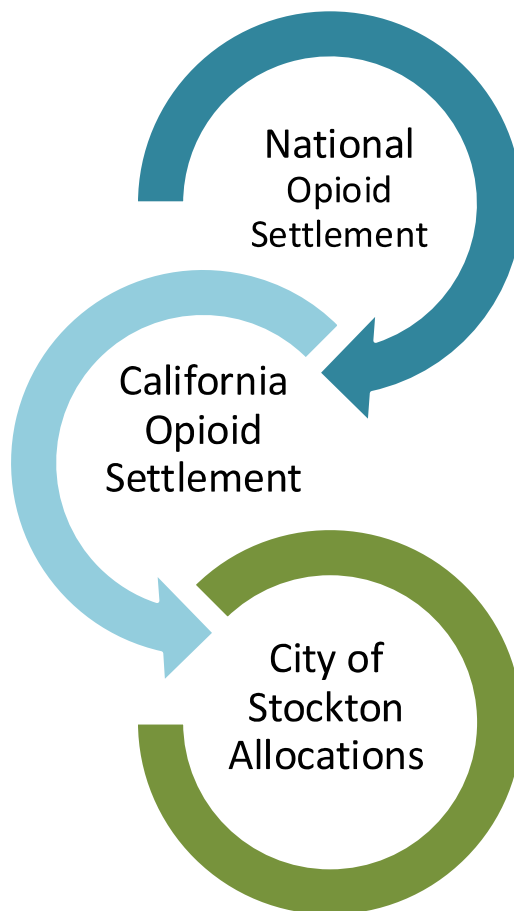
**0.3256176%**

Stockton's weighted allocation percentage of local jurisdiction portion

**\$3.17 Million** distributed to Stockton since inception

**\$1.1 Million** expended on OSA projects since inception

**All funding distribution subject to availability from Opioid Settlements**



Source: California Department of Health Care Services

## Current Settlement Agreements

<u>ENTITY</u>	<u>DISTRIBUTION PERIOD</u>
Janssen	2022 - 2031
Distributors: <ul style="list-style-type: none"><li>• McKesson</li><li>• Cardinal Health</li><li>• Cencora (formerly Amerisource Bergen)</li></ul>	2022 - 2038
Allergan	2024 – 2029
CVS	2024 – 2032
Walgreens	2024 - 2037
Walmart	2024 - 2028
Teva	2024 - 2035

## Pending Settlement Agreements

1. Kroger    2. Hikma    3. Amneal    4. Purdue

## “One-and-Done” Settlements

Mallinckrodt    2023-2024  
McKinsey    2024-2025  
Endo    2024-2025

## How is the City utilizing funds from the National Opioid Settlement?

PROJECT	PARTNER	TERM / FUNDING
I. Expand Existing SUD Treatment @ CMC Respite Center	Community Medical Centers (CMC)	5 years / Up to \$4.5M
II. Behavioral and Mental Health Care Coordination Services	Care Solace	3 years / \$855,000

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Mobile Community Response Team  
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(CMC)

Mental and Behavioral Health  
Care Coordination Hub  
(Care Solace)

# USE OF OPIOID SETTLEMENT FUNDS

## Community Medical Centers (CMC)

### *High Impact Abatement Activities (HIAA)*

- ✓ Support core strategy to address needs of communities of color and vulnerable populations (including sheltered and unsheltered) that are disproportionately impacted by SUD.
  - ✓ Provide treatment and recovery support services that allow or integrate medication and other support services.
  - ✓ Expand warm hand-off services.
  - ✓ Leverage comprehensive wraparound services.

**Source: CA Department of Health Care Services, Exhibit A,  
Final Settlement Agreement: List of Opioid Remediation Uses**



# CMC Respite Center Data Report

December 2024 – May 2025

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## CMC Respite Center

201 N. Stanislaus Street, Stockton  
(across the street from CMC  
Channel Clinic/Pharmacy)

### RESIDENTIAL 24/7

Open 24 hours per day,  
7 days a week

### MEDICAL CLINIC

Monday–Friday, 8am–5pm



# CMC Respite Team + Services

## **COUNSELING**

BH Clinician (LCSW)  
Counselor (SUD Certified)

## **MEDICAL**

X- Waiver Provider (MD/NP/PA)  
Medical Assistant (MA)  
Nurse (RN/LVN)

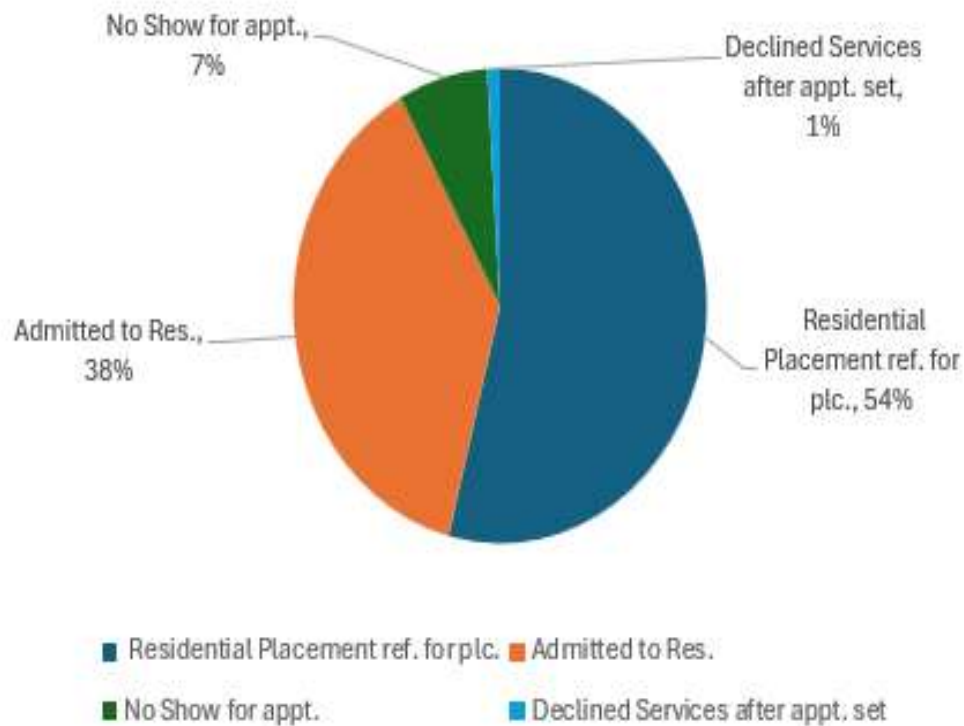
## **SUPPORT**

Case Managers/ CHW  
Patient Health Navigators  
Peer Counselors

- 1-1 Behavioral and Substance Use Counseling
- Group Counseling
- Case Management
- Medication Assisted Treatment (MAT) for opioids and alcohol
- Monitored detox
- Sobering
- Connect to Primary Care Services (PC, Dental, Vision, etc.)
- Serving individuals 18 and over
- 14-Day Transitional Respite Stay
- 24-hour monitoring
- Life skills classes and activities
- Community programs
- Presentations
- Transportation & Support for necessary outside appt. (probation, medical, placement)

# CMC Respite Residential Data

## Residential Referral & Placement



**Dec. 2024 to May 2025**

**144 Referrals**

**1070 Bed Days**

## Respite Residential

Pt. received 24 hrs. services:

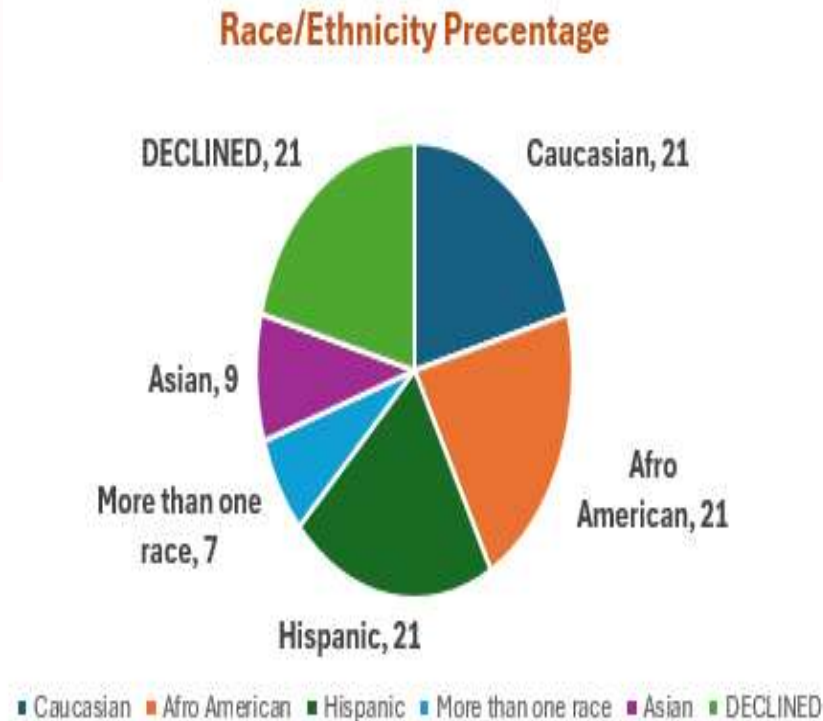
- Case Management Services
- SUD Daily Programing 1-1/Groups
- Monitored Detox (as needed)
- 3 meals & Snacks/Laundry
- Wrap Around Services –Med/BH Appt.
- Life Skills Programing
- Asst. to needed appt. (Court, PO, Treatment)
- Discharge Planning & Placement
- Support System Planning

# Demographic Info. Dec. 2024 to May 2025

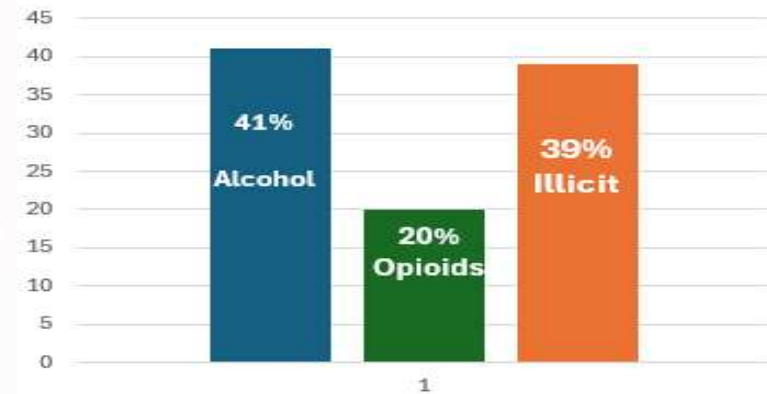
## Population Data

63% Male  
36% Female  
1% LGBTQ

Race/Ethnicity	%
Caucasian	21
Afro American	21
Hispanic	21
More than one race	7
Asian	9
DECLINED	21



## Substance of Choice



## Treatment:

**22 % received MAT** (Medication Asst. Treatment)  
50% Opioid & 50% Alcohol treatments

**35% received Detox Monitored Services MAT**  
Prep and/or Other Substance (illicit drugs).

**ALL receive SUD 1-1 & Group Counseling**  
utilizing evidence based Curriculum along with CBT & Motivational Interviewing.

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# USE OF OPIOID SETTLEMENT FUNDS

## Care Solace

### Connecting People Who Need Help to the Help They Need

- ✓ Support centralized call centers that provide information and connections to appropriate services and supports for persons with Opioid Use Disorder (OUD) and any co-occurring Substance Use Disorder/Mental Health (SUD/MH) conditions.
- ✓ Purchase automated versions of Screening, Brief Intervention, and Referral to Treatment (SBIRT) services, and support ongoing costs of the technology.
- ✓ Expand warm hand-off services to transition to recovery.

Source: CA Department of Health Care Services, Exhibit B,  
Final Settlement Agreement: List of Opioid Remediation Uses –  
Core Strategies and Approved Uses



care/solace®

Calming the Chaos of Mental Health Care Together

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Care Solace is providing care coordination to all city departments, agencies and social services.

- All city departments
- Mayor and City Council
- Employees and HR
- County resources
- Community Medical Centers



**Care Solace is the hub** to all mental and social health supports for communities **connecting agencies, departments, services, and residents** to the support they need and navigate the associated chaos of eligibility and availability.





# Data Overview



**5,602 Service requests**  
**URL, QR, phone**

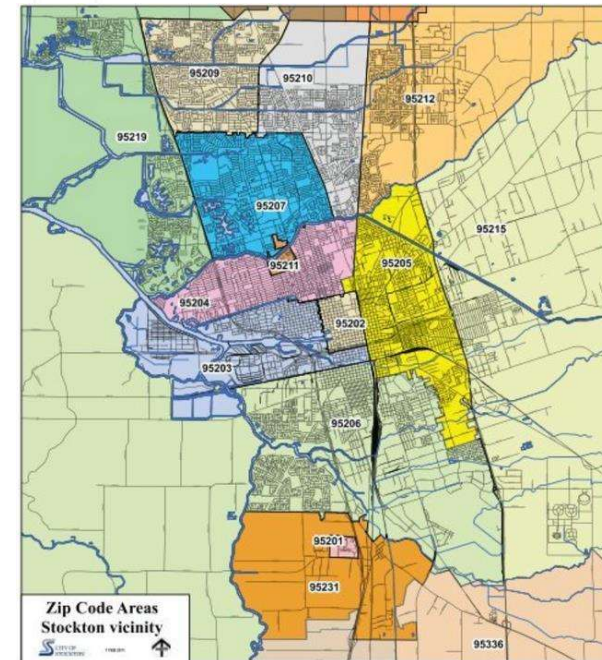


**1 day**  
**Time to match**

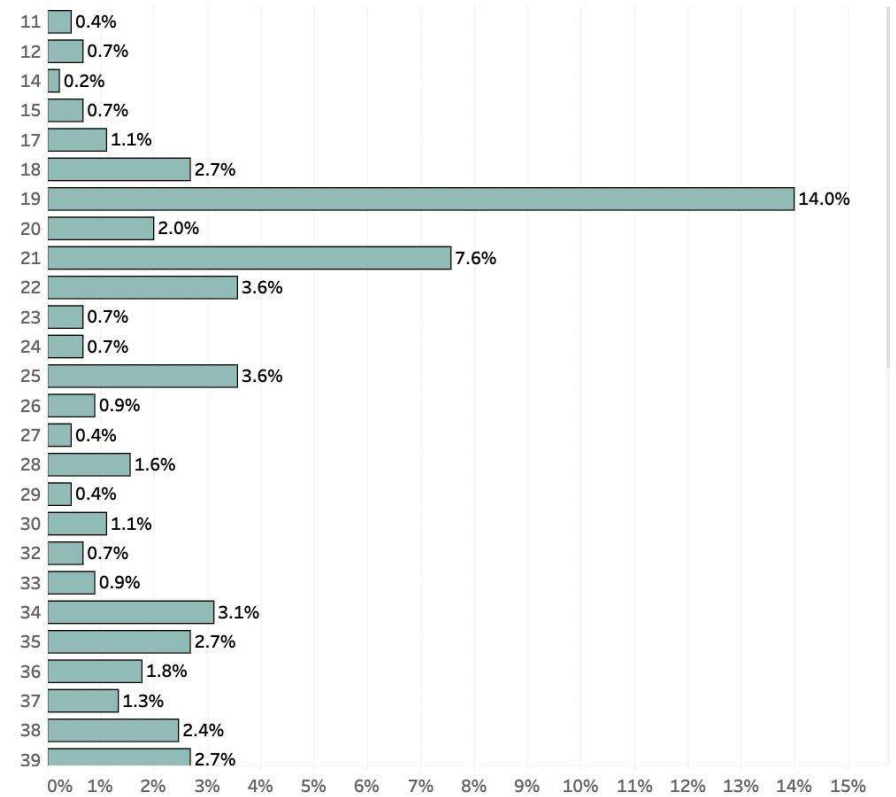
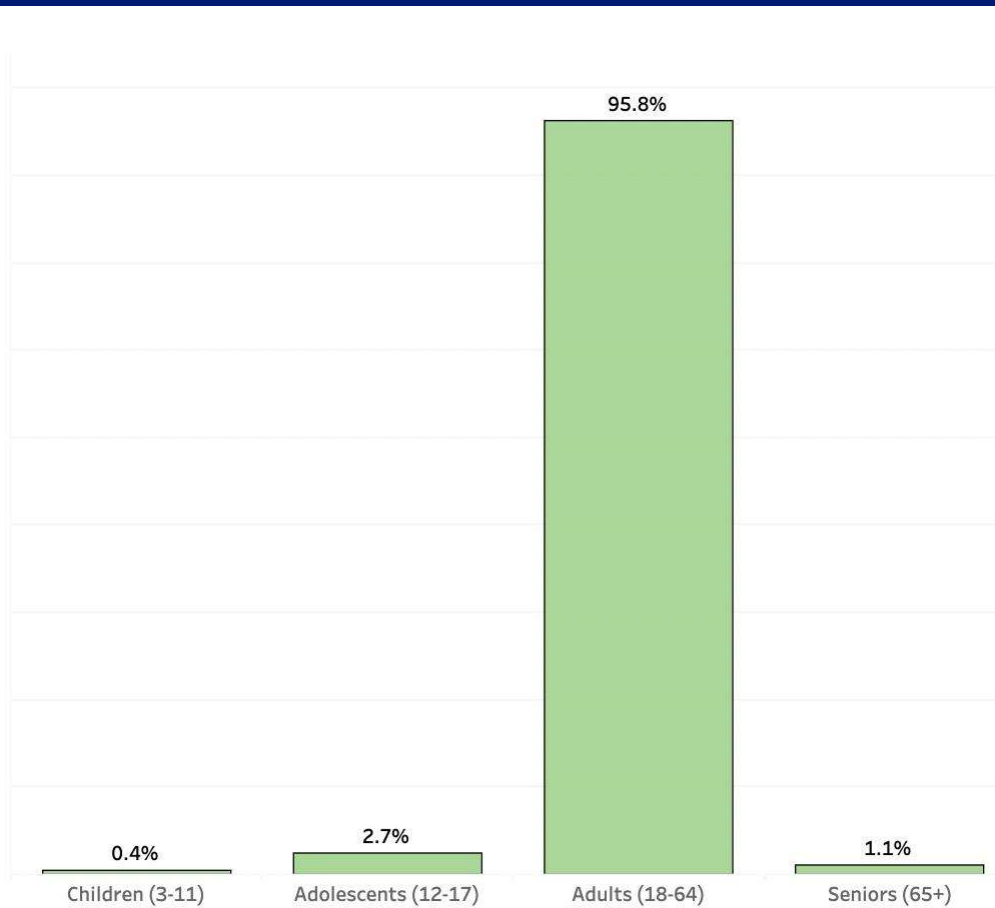


**10 days to booking**

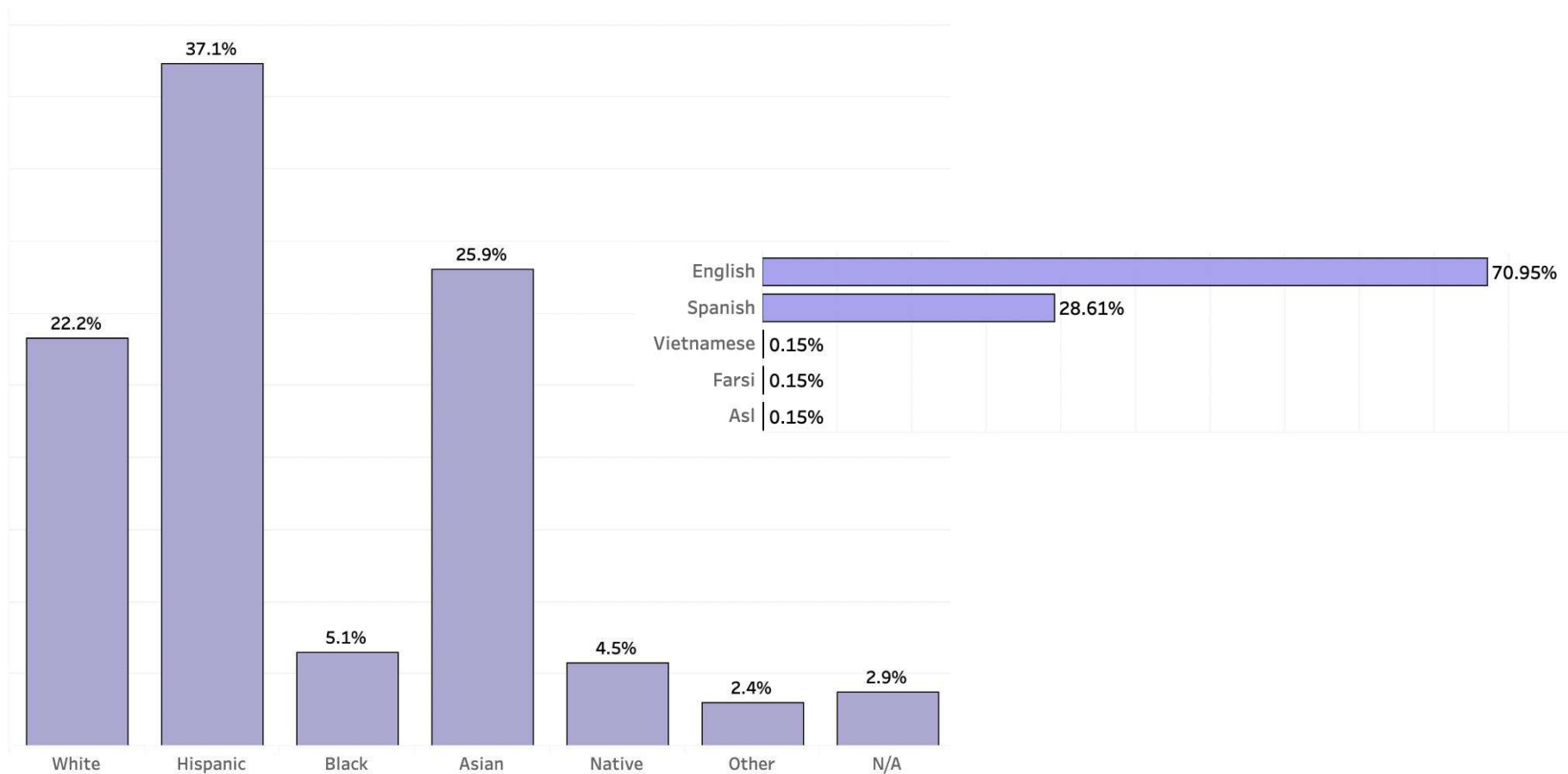
95207	21.59%
95206	20.82%
95209	20.65%
95210	17.40%
95205	16.80%
92509	0.34%
95219	0.26%
95204	0.26%
95203	0.26%
95202	0.26%
95242	0.17%
95201	0.17%
98058	0.09%
95640	0.09%
95336	0.09%
95330	0.09%
95296	0.09%
92507	0.09%
92506	0.09%
92505	0.09%
45249	0.09%
30301	0.09%
09520	0.09%
01843	0.09%



# Data Overview: Age

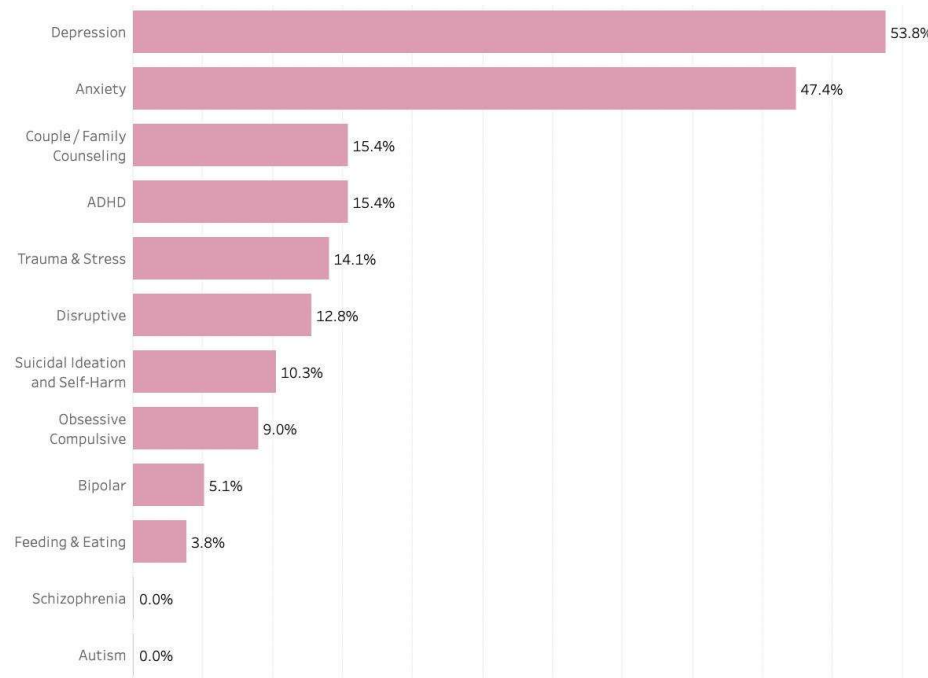


## Demographics Served: Ethnicity & Language

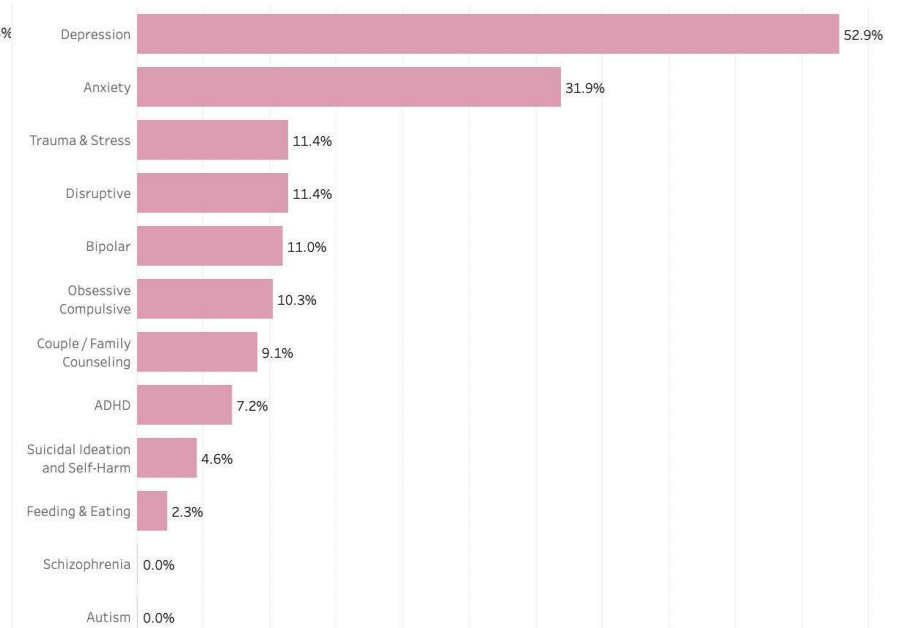


# Mental Health Category by Ethnicity

## African American

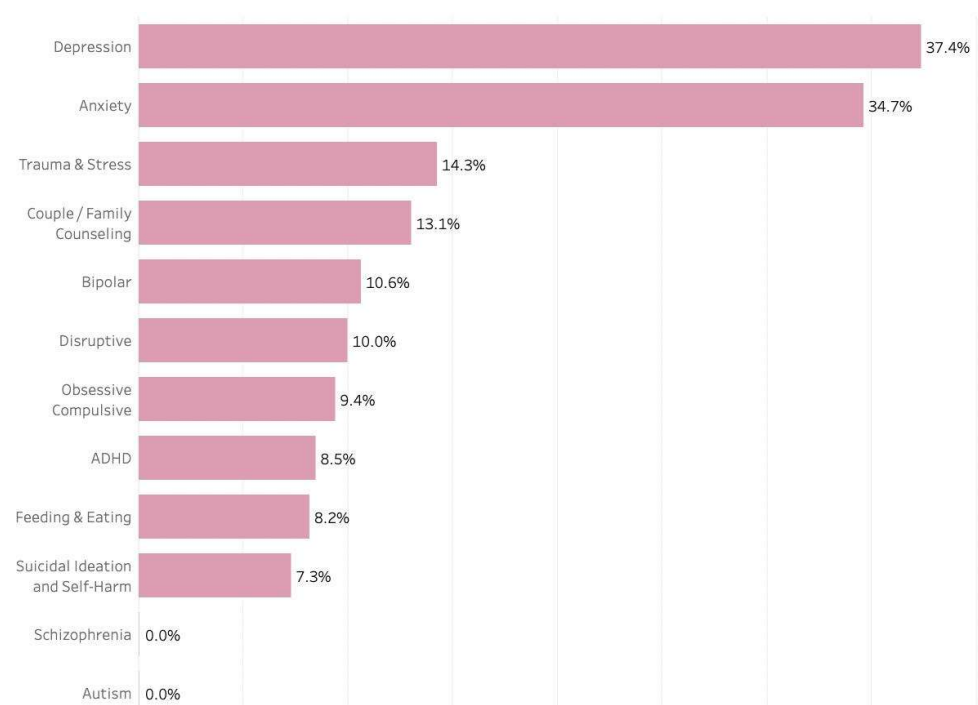


## Asian

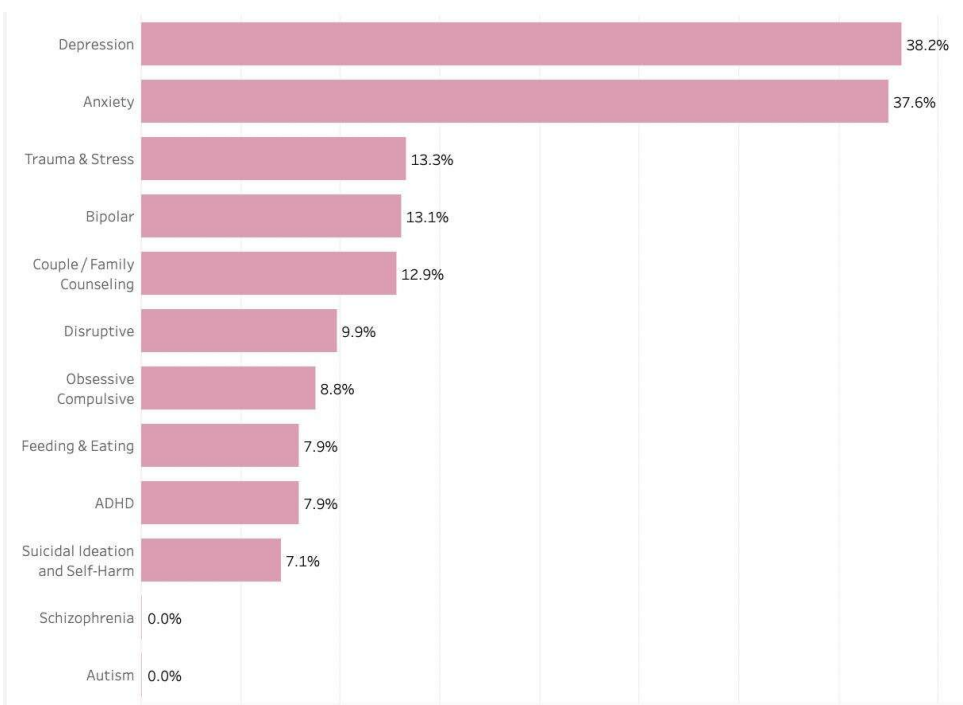


# Mental Health Category by Ethnicity

White



Hispanic





**QUESTIONS?**