

CALIFORNIA WATER SERVICE

1720 North First Street, San Jose, CA 95112-4598 *Tel*: (408) 367-8200



March 26th, 2015

To: City of Stockton Mayor and City Council

Attention: City Of Stockton, Office of the City Clerk

425 N. El Dorado St. Stockton, CA. 95202

From: California Water Service Company

Stockton District

John Freeman Jr., District Manager 1505 E. Sonora St, Stockton CA. 95205

Re: California Water Service Company, Stockton - Compliance with

AB 1650

Dear Mayor and Members of City Council:

As you may be aware, in September of 2012 the Legislature passed Assembly Bill 1650 (AB 1650). That bill requires that all California Public Utilities Commission regulated water companies shall "develop, adopt and update an emergency disaster preparedness plan in compliance with the standards established by the commission". It further states that "this requirement shall be deemed fulfilled when the water company files an emergency and disaster preparedness plan pursuant to another state statutory requirement".

The intent of this correspondence is to advise you that California Water Service has completed a series of activities to comply with AB 1650. In particular California Water Service, headquartered in San Jose, California, with a service area district in the City of Stockton, took the following steps to be National Incident Management System (NIMS), Standardized Emergency Management System (SEMS), Incident Command System (ICS) compliant, and is thereby compliant with the provisions set forth in Assembly Bill1650:

- All supervisors, managers, and corporate officers took ICS 100 & 200 training
- The training included the development of a water company specific ICS organization chart
- The initial ICS 100 & 200 training included a tabletop exercise
- All districts received a site visit, and were instructed on how to set up an Emergency Operations Center
- All districts participated in a full scale 4 hour Emergency Operations Center (EOC) drill a simulated 6.9 earthquake with Emergency Action Message (EAM) scenarios
- All districts updated and fully vetted their Emergency Response Plans (ERP's)
- The General Office (Corporate) activated its (EOC) and implemented opening 21 other district EOC's to coordinate response to, and mitigate myriad hazards, created by the December 10th-12th Storm Event that impacted California, and
- A copy of our California Water Service Emergency Response Plan for the Stockton District is attached, with the intent that it will be filed with the City of Stockton Clerk's office.

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CALIFORNIA WATER SERVICE

It is our hope that you find this correspondence, responsive to fulfilling the AB 1650 requirement. You will also note that attached to this document is a compact disc (CD) of the developed, adopted and updated Emergency Response / Disaster Preparedness Plan as mandated by the Legislature. Should it be your desire to have a presentation before the Council, as one of the compliance provisions in AB 1650, please contact the District Manager, John Freeman Jr., at the address listed above. If not, please find the CD copy filing of the Emergency Response Plan and attachments with your City Clerk's office as responsive to the AB 1650 mandate by placing it on the consent calendar at the next City of Stockton City Council meeting. Please have the City Clerk advise us when our Emergency Response / Disaster Preparedness Plan, in compliance with AB 1650, has been accepted and filed. Thank you.

Martin A. Kropelnicki President & CEO

Gerald Simon Director of Safety & Emergency Services Tim Treloar

Vice President, Operations

James Smith

Director of Field Operations

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AB-1650 Public utilities: emergency and disaster preparedness. (2011-2012)

Assembly Bill No. 1650

CHAPTER 472

An act to add Section 768.6 to the Public Utilities Code, relating to public utilities.

[Approved by Governor September 23, 2012. Filed with Secretary of State September 23, 2012.]

LEGISLATIVE COUNSEL'S DIGEST

AB 1650, Portantino. Public utilities: emergency and disaster preparedness.

Under existing law, the Public Utilities Commission has regulatory authority over public utilities, including electrical corporations and water corporations, as defined.

Existing law, the California Emergency Services Act, authorizes local governments to create disaster councils by ordinance to develop plans for meeting any condition constituting a local emergency or state of emergency, as specified.

This bill would require the commission to establish standards for disaster and emergency preparedness plans within an existing proceeding, as specified. The bill would require an electrical corporation to develop, adopt, and update an emergency and disaster preparedness plan, as specified. The bill would authorize every city, county, or city and county within the electrical corporation's service area to designate a point of contact for the electrical corporation to consult with on emergency and disaster preparedness plans. The bill would require a water company regulated by the commission to develop, adopt, and update an emergency and disaster preparedness plan, as specified. The bill would find and declare that county and city participation in the preparation of electrical corporations' emergency and disaster preparedness plans is critical to a statewide emergency response and, thus, is an issue of statewide concern.

Vote: majority Appropriation: no Fiscal Committee: yes Local Program: no

THE PEOPLE OF THE STATE OF CALIFORNIA DO ENACT AS FOLLOWS:

SECTION 1. Section 768.6 is added to the Public Utilities Code, to read:

768.6. (a) The commission shall establish standards for disaster and emergency preparedness plans within an existing proceeding, including, but not limited to, use of weather reports to preposition manpower and equipment before anticipated severe weather, methods of improving communications between governmental agencies and the public, and methods of working to control and mitigate an emergency or disaster and its aftereffects. The commission, when establishing standards pursuant to this subdivision, may make requirements for small water corporations similar to those imposed on class A water corporations under paragraph (2) of subdivision (f).

(b) An electrical corporation, as defined in Section 218, providing service in California shall develop, adopt, and update an emergency and disaster preparedness plan in compliance with the standards established by the commission pursuant to subdivision (a).

- (1) (A) In developing and adopting an emergency and disaster preparedness plan, an electrical corporation providing service in California shall invite appropriate representatives of every city, county, or city and county within that electrical corporation's service area in California to meet with, and provide consultation to, the electrical corporation.
- (B) Every city, county, or city and county within the electrical corporation's service area in California may designate a point of contact for the electrical corporation to consult with on emergency and disaster preparedness plans.
- (C) The electrical corporation shall provide the point of contact designated pursuant to subparagraph (B) with an opportunity to comment on draft emergency and disaster preparedness plans.
- (2) For the purposes of best preparing an electrical corporation for future emergencies or disasters, an emergency and disaster preparedness plan shall address recent emergencies and disasters associated with the electrical corporation or similarly situated corporations, and shall address remedial actions for possible emergencies or disasters that may involve that corporation's provision of service.
- (3) Every two years, in order to update and improve that electrical corporation's emergency and disaster preparedness plan, an electrical corporation providing service in California shall invite appropriate representatives of every city, county, or city and county within that electrical corporation's service area to meet with, and provide consultation to, the electrical corporation.
- (4) For the purposes of best preparing an electrical corporation for future emergencies or disasters, an electrical corporation updating its emergency and disaster preparedness plan shall review the disasters and emergencies that have affected similarly situated corporations since the adoption of the plan, remedial actions taken during those emergencies or disasters, and proposed changes to the plan. The electrical corporation shall adopt in its plan the changes that will best ensure the electrical corporation is reasonably prepared to deal with a disaster or emergency.
- (c) A meeting pursuant to subdivision (b) shall be noticed and shall be conducted in a public meeting that allows for the participation of appropriate representatives of counties and cities within the electrical corporation's service area.
- (1) A county participating in a meeting pursuant to subdivision (b) may inform each city within the county of the time and place of the meeting.
- (2) An electrical corporation holding a meeting pursuant to subdivision (b) shall provide participating counties and cities with the opportunity to provide written and verbal input regarding the corporation's emergency and disaster preparedness plan. For purposes of this public meeting, an electrical corporation may convene a closed meeting with representatives from every city, county, or city and county within that electrical corporation's service area to discuss sensitive security-related information in the electrical corporation's emergency and disaster preparedness plan and to solicit comment.
- (3) An electrical corporation shall notify the commission of the date, time, and location of a meeting pursuant to subdivision (b).
- (d) An electrical corporation shall conduct a meeting pursuant to subdivision (b) no later than April 1, 2013, and every two years thereafter.
- (e) An electrical corporation shall memorialize a meeting pursuant to subdivision (b), and shall submit its records of the meeting to the commission.
- (f) (1) A water company regulated by the commission shall develop, adopt, and update an emergency and disaster preparedness plan in compliance with the standards established by the commission pursuant to subdivision (a). This requirement shall be deemed fulfilled when the water company files an emergency and disaster preparedness plan pursuant to another state statutory requirement.
- (2) A water company developing, adopting, or updating an emergency and disaster preparedness plan pursuant to paragraph (1) shall hold meetings with representatives from each city, county, or city and county in the water company's service area regarding the emergency and disaster preparedness plan.
- (g) An electrical corporation or a water corporation may fulfill a meeting requirement imposed by this section by making a presentation regarding its emergency and disaster preparedness plan at a regularly scheduled public meeting of each disaster council created pursuant to Article 10 (commencing with Section 8610) of Chapter 7 of

Division 1 of Title 2 of the Government Code within the corporation's service area, or at a regularly scheduled public meeting of the governing body of each city, county, or city and county within the service area.

SEC. 2. The Legislature finds and declares that county and city participation in the preparation of electrical corporations' emergency and disaster preparedness plans is critical to a statewide emergency response and, thus, is an issue of statewide concern and not a municipal affair, as that term is used in Section 5 of Article XI of the California Constitution.

CALIFORNIA WATER SERVICE COMPANY - GENERAL OFFICE EMERGENCY OPERATIONS PLAN

Promulgation

Letter of Promulgation

The preservation of life, environment, and property is an inherent responsibility of local, state, and federal governments, as well as private organizations that serve the public. The California Water Service Company has prepared this Emergency Operations Plan to ensure the most effective and economical allocation of resources for the maximum benefit and protection to the communities that we serve in time of emergency.

While no plan can completely prevent death and destruction, good plans carried out by knowledgeable and well-trained personnel can and will minimize losses. This plan establishes the emergency organization, assigns tasks, specifies policies and general procedures, and provides for coordination of planning efforts of the various emergency staff and service elements utilizing the Incident Command System (ICS) and the Standardized Emergency Management System (SEMS). The plan also meets the requirements established by the National Incident Management System (NIMS).

The objective of this plan is to incorporate and coordinate all departments and personnel within the Company into an efficient organization capable of responding to any emergency.

The Board of Directors gives its full support to this plan and urges all officials, employees, and citizens, individually and collectively, to do their share in the total emergency effort of the California Water Service Company.

Concurrence of this promulgation letter constitutes the adoption of the Incident Management System, the Standardized Emergency Management System, and the National Incident Management System by the Company. This Emergency Operations Plan will become effective on approval by the Board.

Martin A. Kropelnicki

Chief Executive Officer

California Water Service Company



EMERGENCY OPERATIONS CENTER ORGANIZATION CHART NIMS/ICS

MANAGEMENT

Overall Incident Management

LIAISON

Interagency Coordination Interagency Cooperation

SAFETY

PPE Usage Overall Scene Safety

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Media Reporting Brand Management

SECURITY

EOC/DOC Security Working with Law Enforcement

> INCIDENT COMMAND POST

200 ft from Incident

STAGING

Readiness Area for Crews and Equipment

OPERATIONS

"Boots on the Ground"

Evacuation & Traffic Control

Company Repair Sub-Contractor Management

Field Public Notifications Cleanup Operations Pump Operations

PLANNING & INTELLIGENCE

Situation Status Board Resource Status

Getting People to Control the Incident Meterology

LOGISTICS

Supplies Equipment

Communication

FINANCE & ADMINISTRATION

Contracts
Lifting P-Card Limits
Workers Comp
Track Expenses

California Water Service Group Service Areas



Antelope Valley 1,380 connections 8 wells

71% groundwater 29% surface water

Bakersfield 69,828 connections

135 wells 65% groundwater 35% surface water

Bayshore 54,787 connections

8 wells 4% groundwater

96% surface water

Bear Gulch 18,506 connections

0 wells

100% surface water

Chico 29,160 connections

Dixon

East Los Angeles

70 wells

100% groundwater

2,847 connections

9 wells

100% groundwater

27.397 connections

21 wells

34% groundwater

66% surface water

Kern River Valley 4,299 connections

61 wells

70% groundwater

30% surface water

3,024 connections King City 6 wells

100% groundwater

17,825 connections Livermore

11 wells

25% groundwater 75% surface water

Los Altos 18.792 connections

22 wells

33% groundwater 67% surface water

Marysville 3,656 connections

9 wells

4 wells

100% groundwater

Oroville 3,542 connections

16% groundwater

84% surface water

Rancho Dominguez 86,232 connections (including Hawthorne)

13 wells

10% groundwater 90% surface water

Redwood Valley 2,150 connections

13 wells

20% groundwater

80% surface water

Salinas 28.822 connections 45 wells

100% groundwater

6,521 connections

16 wells

100% groundwater

Stockton 43,810 connections

52 wells

15% groundwater 85% surface water

Visalia 43,052 connections

82 wells

100% groundwater

Westlake 7.209 connections

0 wells

100% surface water

2 554 connections

8 wells

100% groundwater



Gig Harbor

14,281 connections 273 wells (NW region office)

100% groundwater

2,113 connections

28 wells

100% groundwater

Olympia (SW region office)

Issaquah

Seguim

4,876 connections

109 wells

100% groundwater

Orcas Island 228 connections

1 wells

99% surface water

1,237 connections

38 wells

100% groundwater



Rio Communities

3,882 connections

11 wells

100% groundwater 2.257 sewer connections 2 wastewater treatment plants

Cedar Crest

398 connections 3 wells

100% groundwater

Elephant Butte

1,039 connections 3 wells

100% groundwater





Ka'anapali

Willows

Selma

668 connections

100% groundwater

Kukio

9 wells

220 connections 5 wells 100% groundwater 188 sewer connections

1 wastewater treatment plant

Pukalani

795 sewer connections

Waikoloa

1 wastewater treatment plant 2,017 connections

7 wells 100% groundwater

314 sewer connections 3 wastewater treatment plants