ATTACHMENT A : SOLE SOURCE LETTER

Public Safety Solutions Group
3580 Orange Street.
Riverside, CA 92501

T: 951-312-3416
www.att.com

Jan 14, 2026

Brandy Thomas
911/Dispatch
Stockton Police Services Telecommunications Manager

Natre,

Stockton PD is maintaining the legacy 911 VESTA system at the dispatch center with current VESTA Call Handling system. AT&T is the only provider for this system for the following reasons:

- AT&T is the only provider for the current equipment and maintenance provider of Stockton PD's existing VESTA Call Handling system at Stockton Police dispatch. AT&T provides the accompanying services and infrastructure required to make the Vesta system operational and integrated with broader emergency communication networks. The Vesta system is proprietary, complex, and because of the specific integration of interfaces and software/and hardware features requires specialized knowledge that is only held by AT&T's technicians. No other provider can maintain or access the AT&T supported systems because of the proprietary nature.

Please do not hesitate to call with any questions you may have. I can be reached at 951-312-3416.

Sincerely,

Shelby Lewis

Shelby Lewis
AT&T California
Public Safety Solutions Group
Application Sales Executive

ATTACHMENT B: REIMBURSEMENT EXPLANATION

ATTACHMENT A

Andrielyn Gladney

From: Diaz, John@CalOES <John.Diaz@CalOES.ca.gov>
Sent: Thursday, January 22, 2026 5:57 PM
To: Briona Schneider
Cc: Brandy Thomas; Shannon Ross
Subject: Re: Stockton PD 1-year extended maintenance quote.

CAUTION: This email originated from outside the City of Stockton. Do not click any links or open attachments if this is unsolicited email.

Hello Briona,

A funding letter is not required in order for you to proceed with the extended maintenance.

Looking through your files. Stockton PD has signed of the TD284 11/04/2021 which covers you for 5 years. Year 6 for extended maintenance doesn't begin until 11/5/2026. I will discuss this with my supervisor next week to get a better historical understanding of what took place.

Thank you,

JOHN DIAZ
9-1-1 Advisor
Advisory & Compliance Unit
California Governor's Office of Emergency Services
9-1-1 Emergency Communications Branch
(916) 894-5176
www.caloes.ca.gov/911

Book time to meet with me

From: Briona Schneider <Briona.Schneider@stocktonca.gov>
Sent: Thursday, January 22, 2026 12:13 PM
To: Diaz, John@CalOES <John.Diaz@CalOES.ca.gov>
Cc: Brandy Thomas <Brandy.Thomas@stocktonca.gov>; Shannon Ross <Shannon.Ross@stocktonca.gov>
Subject: Fw: Stockton PD 1-year extended maintenance quote.

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John,

Thank you for helping with the information about the reimbursement process. Cal OES has previously provided a letter before stating reimbursement (attached example).

Can we get a funding letter for this maintenance?

Thank you,
Briona Schneider
Program Manager II
Fiscal Affairs & Planning
Stockton Police Department
(209) 937-5487

From: Brandy Thomas <Brandy.Thomas@stocktonca.gov>
Sent: Wednesday, December 24, 2025 9:24 AM
To: Briona Schneider <Briona.Schneider@stocktonca.gov>; Sabrina Zamora <Sabrina.Zamora@stocktonca.gov>
Subject: Fw: Stockton PD 1-year extended maintenance quote.

Brandy Thomas
Stockton 911
Police Services Manager

From: Diaz, John@CalOES <John.Diaz@CalOES.ca.gov>
Sent: Wednesday, December 24, 2025 9:18:04 AM
To: Brandy Thomas <Brandy.Thomas@stocktonca.gov>
Subject: Re: Stockton PD 1-year extended maintenance quote.

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Good morning,

https://www.caloes.ca.gov/wp-content/uploads/PSC/Documents/California-9-1-1-Operations-Manual-Chapter-III-Funding-ADA-revised.pdf
Chapter 3 – Funding (2025) for your reference: Chapter 3 Manual.

Quick summary: extended maintenance for 9-1-1 CPE is eligible for reimbursement when it covers OEM/vendor support (software/hardware support, patches, license maintenance) directly tied to the call-taking system. Items that add new features or upgrades beyond maintenance aren't covered. This reimbursement is paid through the program's maintenance funding (separate from your CPE allotment). To process, we'll need the TD-290, the vendor invoice, and proof of payment; once received and approved, payment typically issues in 45–60 days.

Based on the quote you provided, Cal OES will reimburse the full amount.

JOHN DIAZ
9-1-1 Advisor
Advisory & Compliance Unit
California Governor's Office of Emergency Services
9-1-1 Emergency Communications Branch
(916) 894-5176
www.caloes.ca.gov/911

Book time to meet with me

From: Brandy Thomas <Brandy.Thomas@stocktonca.gov>
Sent: Wednesday, December 24, 2025 9:06 AM
To: Diaz, John@CalOES <John.Diaz@CalOES.ca.gov>
Subject: Re: Stockton PD 1-year extended maintenance quote.

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Thank you can you direct me or send me the section in the manual that tells us how much and what we can be reimbursed for related the maintenance ?
Thank you!

Brandy Thomas
Stockton 911
Police Services Manager

From: Diaz, John@CalOES <John.Diaz@CalOES.ca.gov>
Sent: Wednesday, December 24, 2025 8:53:25 AM
To: Brandy Thomas <Brandy.Thomas@stocktonca.gov>; Briona Schneider <Briona.Schneider@stocktonca.gov>; Sabrina Zamora <Sabrina.Zamora@stocktonca.gov>; LEWIS, SHELBY G <sl2387@att.com>
Subject: Re: Stockton PD 1-year extended maintenance quote.

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Good Morning Brandy,

I hope you're doing well. I have attached the TD290 Reimbursement form. We have slightly improved it as it is now a fillable PDF and not an excel sheet. If you need any assitance or help, I am more than happy to help out.

Have a great rest of the holidays and a happy new year!

JOHN DIAZ
9-1-1 Advisor
Advisory & Compliance Unit
California Governor's Office of Emergency Services
9-1-1 Emergency Communications Branch
(916) 894-5176
www.caloes.ca.gov/911

Book time to meet with me

From: Brandy Thomas <Brandy.Thomas@stocktonca.gov>
Sent: Tuesday, December 23, 2025 4:26 PM
To: Briona Schneider <Briona.Schneider@stocktonca.gov>; Sabrina Zamora <Sabrina.Zamora@stocktonca.gov>; LEWIS, SHELBY G <sl2387@att.com>; Diaz, John@CalOES <John.Diaz@CalOES.ca.gov>
Subject: FW: Stockton PD 1-year extended maintenance quote.

This Message is From an External Sender
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Hello Shelby,

Can we get an updated extended maintenance quote please? John, will you please provide the documentation related to CALOES reimbursement for the maintenance contract?

Thank you both,

Brandy Thomas
911/Dispatch
Stockton Police Services Telecommunications Manager

From: Briona Schneider <Briona.Schneider@stocktonca.gov>
Sent: Tuesday, December 23, 2025 4:19 PM
To: Brandy Thomas <Brandy.Thomas@stocktonca.gov>
Cc: Sabrina Zamora <Sabrina.Zamora@stocktonca.gov>
Subject: Fw: Stockton PD 1-year extended maintenance quote.

Brandy,

Do you have a letter that Cal OES would be reimbursing? And an updated quote, the one provided expired in May.

Briona Schneider
Program Manager II
Fiscal Affairs & Planning
Stockton Police Department
(209) 937-5487

From: Danny Trejo <Danny.Trejo@stocktonca.gov>
Sent: Monday, December 15, 2025 4:55 PM
To: Sabrina Zamora <Sabrina.Zamora@stocktonca.gov>
Cc: Briona Schneider <Briona.Schneider@stocktonca.gov>
Subject: FW: Stockton PD 1-year extended maintenance quote.

Hello Sabrina,

Can you please process the attached invoice and go through the process of getting this reimbursed through CalOES? Please let me know if you have any questions.

From: Bradley Burrell <Bradley.Burrell@stocktonca.gov>
Sent: Thursday, November 20, 2025 10:20 AM
To: Danny Trejo <Danny.Trejo@stocktonca.gov>
Cc: Jeanetta McDonald <Jeanetta.McDonald@stocktonca.gov>; Brandy Thomas <Brandy.Thomas@stocktonca.gov>; Scott Graviette <Scott.Graviette@stocktonca.gov>
Subject: Fw: Stockton PD 1-year extended maintenance quote.

Good Morning, Danny

We have received the attached invoice from AT&T for maintenance of the VESTA system in CTC. The cost of this for the current 12-month period is $127,059, which is fully reimbursable to us through CalOES, however, we have to front the money. Please see the original email in this string confirming that this is a reimbursable expense, along with instructions as to how to initiate the reimbursement.

In reviewing the current Support Services budget (which I've attached for your quick reference), I see this item appears to be approved but there is no dollar amount associated with the item.

Can you please help us work though getting this paid? This is a must-do in order to keep the 9-1-1 center operational.

Please let me know if you have any questions on this.

Thank you,

Brad

Captain Brad Burrell

Stockton Police Department
Support Services Division
22 E Market St
Stockton CA 95202
209.937.5360

From: Brandy Thomas <Brandy.Thomas@stocktonca.gov>
Sent: Thursday, November 20, 2025 10:02 AM
To: Bradley Burrell <Bradley.Burrell@stocktonca.gov>
Subject: FW: Stockton PD 1-year extended maintenance quote.

We discussed this months ago -and I believe you included in the budget. (We learned this when we had our review with CalOes. The cost is reimbursable to us through CalOes, however we have to pay it upfront.

How do I need to proceed?

Brandy Thomas
911/Dispatch
Stockton Police Services Telecommunications Manager

From: LEWIS, SHELBY G <sl2387@att.com>
Sent: Thursday, November 20, 2025 9:18 AM
To: Brandy Thomas <Brandy.Thomas@stocktonca.gov>
Cc: melissa.murray@ci.stockton.ca.us
Subject: Stockton PD 1-year extended maintenance quote.

CAUTION: This email originated from outside the City of Stockton. Do not click any links or open attachments if this is unsolicited email.
Hi Brandy,

Checking in on status for maintenance quote provided to continue expired (09-28-2025) this year meaning you will be on a Time and Material charge for things, not a real good solution for PSAP's.

To maintain your higher system service level priority, please see attached maintenance quote with a 1-year extension.

As a reminder The good news is CAL OES is reimbursing agencies that contract with us for a year of maintenance and I can step you though how that works, see below.

Below is how it works.

- AT&T supplies you a quote for maintenance (attached in this email).
- Stockton PD issues a PO to AT&T in reference to the quote.
- AT&T will invoice you for that.
- You will send a copy of the invoice and proof of payment to **John Diaz john.diaz@caloes.ca.gov (916) 894-5176** so to initiate reimbursement.

Let me know and let me know if you have any questions. Feel free to contact John as well.

Thank You

Shelby G. Lewis
Senior Application Sales Executive
AT&T Public Safety Solutions
Riverside, California
Lat(Y):33.984061,Lon(x):-117.371451
Email: sl2387@att.com
Mbl: 951-312-3416
Fax: 951-321-1379

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ATTACHMENT C: QUOTES

Budgetary Maintenance Quote V2

AT&T

DATE **7/30/2026**

Stockton Police Department

Extended Maintenance

AT&T Contact **Shelby Lewis**
Phone (951) 312-3416
Email sl2387@att.com
Address 3580 Orange Street #104
Riverside, CA 92501

18 Position VESTA

9-1-1 CPE BASIC TURN-KEY STAND-ALONE SYSTEM

Turn-key System

12 Months Maintenance	$	127,059.72

Maintenance Term: 11/04/2026 - 11/03/2027

Backroom UPS Replacement Quantity	0	$ -
Position UPS Replacement Quantity	0	$ -

AT&T will continue to provide Service under the Maintenance Plan for as long as parts are available on a commercially reasonable basis.

In the event repair parts are not readily available:

AT&T will advise customer and customer will have the option to replace the Equipment with a similar product.

In the event the customer declines to authorize such replacement, AT&T will cease providing Service for such Equipment.

UPS	$	-
Tax 9.00%	$	-
SYSTEM MAINTENANCE TOTAL	$	127,059.72
TOTAL	$	127,059.72

This Quote Valid until 11/27/2026

AT&T

DATE 8/17/2026

Support Agreement Quote

Stockton Fire Department

Support Agreement V3

AT&T Contact **Shelby Lewis**
Phone (951) 312-3416
Email sl2387@att.com
Address 3580 Orange St.Rm104
Riverside, CA 92501

12 Position VESTA

9-1-1 CPE BASIC TURN-KEY STAND-ALONE SYSTEM

Turn-key System

	12 Months Maintenance	$ 88,144.35

Support Agreement Term: 11/4/2026 to 11/3/2027

Backroom UPS Replacement Quantity		$ -
Position UPS Replacement Quantity		$ -

AT&T will continue to provide Service under the Support Plan for as long as parts are available on a commercially reasonable basis.

In the event repair parts are not readily available:

AT&T will advise customer and customer will have the option to replace the Equipment with a similar product.

In the event the customer declines to authorize such replacement, AT&T will cease providing Service for such Equipment.

UPS	$ -
Tax 9.00%	$ -
SYSTEM SUPPORT PLAN TOTAL	$ 88,144.35

This Quote Valid until 12/15/2026

TOTAL	$ 88,144.35