

## Office of Violence Prevention

### Client Services Expenditures

Through the intensive case management model used by the Office of Violence Prevention (OVP), Peacekeepers have a variety of services and incentives available to assist clients. The goal of these services is to help clients become self-sufficient. The OVP ascribes to a theory of change model that 1) recognizes the need to establish relationships of trust, 2) expects clients to experience a shift in mentality and 3) assists clients with services in order to achieve self-sufficiency. It is also worth noting that the OVP has developed policies and procedures specific to approving and procuring client incentives and services.

There is a range of possible client incentives, which often begins with trust building experiences early in the case management relationship and continues as clients demonstrate progress and completion of goals as they work toward self-sufficiency.

There is also a diverse set of client services that are designed to assist clients in becoming self-sufficient. These services range from obtaining government documents, to education assistance, to purchasing clothes and equipment required for employment placements.

A summary of Fiscal Year 2018-19 client incentive and services expenditures to date is outlined below, including definitions for the types of expenditures included in each category. It is important to note that the number of clients listed below as receiving direct City funded incentives or services is not representative of the total number of Ceasefire clients or the number of clients receiving services from partner agencies.

<b>Category</b>	<b>Expenditures</b>	<b>Clients</b>
Education	\$320.00	4
Housing	\$3,750.00	2
Trust-Building Meals	\$122.80	6
Trust-Building Support	\$1,659.87	3
Work Readiness	\$59.91	2
Self-Sufficiency	\$1,608.00	4
<b>TOTAL</b>	<b>\$7,520.58</b>	<b>21</b>

**Education:** Providing clients with educational and training courses to develop life skills and employment skills. Examples include GED classes, equipment operator training, job skill certifications, etc.

**Housing:** Providing emergency housing or relocation assistance to clients at imminent risk of gun violence at their current residence. Examples include rental deposits, first and last month rent, emergency housing, etc.

**Trust-Building Meal:** Once a month PKs can take a client for a meal to establish trust and working relationship

**Trust-Building Support:** Assist clients to cover living expenses when life events cause them to fall behind; allows clients to get back on their feet without interrupting their progress. Examples include providing groceries, rent assistance, paying utility bills, etc.

## ATTACHMENT B

Work Readiness: Providing clients with the skills, supplies and equipment for employment. Examples include work boots, tools, uniforms, union dues, etc.

Self-Sufficiency: Services that allow clients to be self-sufficient in attending education courses, seeking employment or being employed. Examples include government documents, bus passes, gas cards, car repairs, etc.